

Utah Commission on Volunteers



2012 Annual Report

Utah Commission on Volunteers

Lieutenant Governor Greg Bell,
State of Utah

Carol Hunter, PacifiCorp

Bill Crim, United Way of Salt Lake

Erica Dahl, Intermountain Healthcare

Dwight Rasmussen, Salt Lake County
Aging Services

Jake Murakami, Corporation for National
and Community Service (CNCS) - Utah
Field Office

Martel Menlove, State Superintendent
of Public Instruction

Allie Dixon Schroeder,
Youth Representative

Anne O'Brien, University of Utah
Continuing Education

Bill Hulterstrom, United Way
of Utah County

Chris Bray, Utah Nonprofits Association

Gail Miller, Larry H. Miller
Management Co.

Jeanne Hall, Hall Family Foundation

Jennifer Hogge, LDS Philanthropies

John Curtis, Mayor, Provo City

Jose Enriquez, Mountain View High
School

Lori Giovannoni, Division of Child and
Family Services

Ron Humphries, Retired, LDS Church

Staff

LaDawn Stoddard, Executive Director

Susan Hayward, Community
Collaboration Coordinator

Amanda McDonald, Media Specialist

Tracy Healey, Intern

Katie Barlow, Administrative Support
Specialist

Friends in Service and Volunteering,



I have had the amazing opportunity to work with the Utah Commission on Volunteers since 2004, and was thrilled to be recently appointed as the Executive Director. In reflecting on my nine years with the Commission, I am so proud of our achievements and grateful for your efforts to make them a reality.

While another state has the name, "The Volunteer State," only Utah can claim the true title as the State that Volunteers! In 2012 Utah again ranked #1 in the nation for volunteering overall and in every conceivable demographic. Utahns of every age and background are serving across the state – through National Service programs such as AmeriCorps and community service programs like those coordinated by Utah's Volunteer Centers and the local nonprofit and community organizations they support.

Thousands of Utahns make a difference every day in the lives of those around them. The impacts of these everyday good deeds and long term, intensive service opportunities add up and make a tremendous difference in our state. This Annual Report is an attempt to briefly highlight some of these accomplishments. I invite you to read on for examples.

Thank you again for your selfless service to Utah communities! Looking ahead I am excited about the vast range of possibilities through volunteerism, and I invite you to join us as we focus on making a difference in Utah in 2013.

Sincerely,

A handwritten signature in black ink that reads "L Stoddard". The signature is written in a cursive, flowing style.

Executive Director
Utah Commission on Volunteers



LaDawn Stoddard was appointed as Executive Director for
the Utah Commission on Volunteers in October 2012.

LaDawn is the **6th Executive Director** for the Commission.

“Finding ways to help others is

ingrained in our culture

and I hope Utahns will continue to dedicate
themselves to this high level of service.”

~LaDawn Stoddard

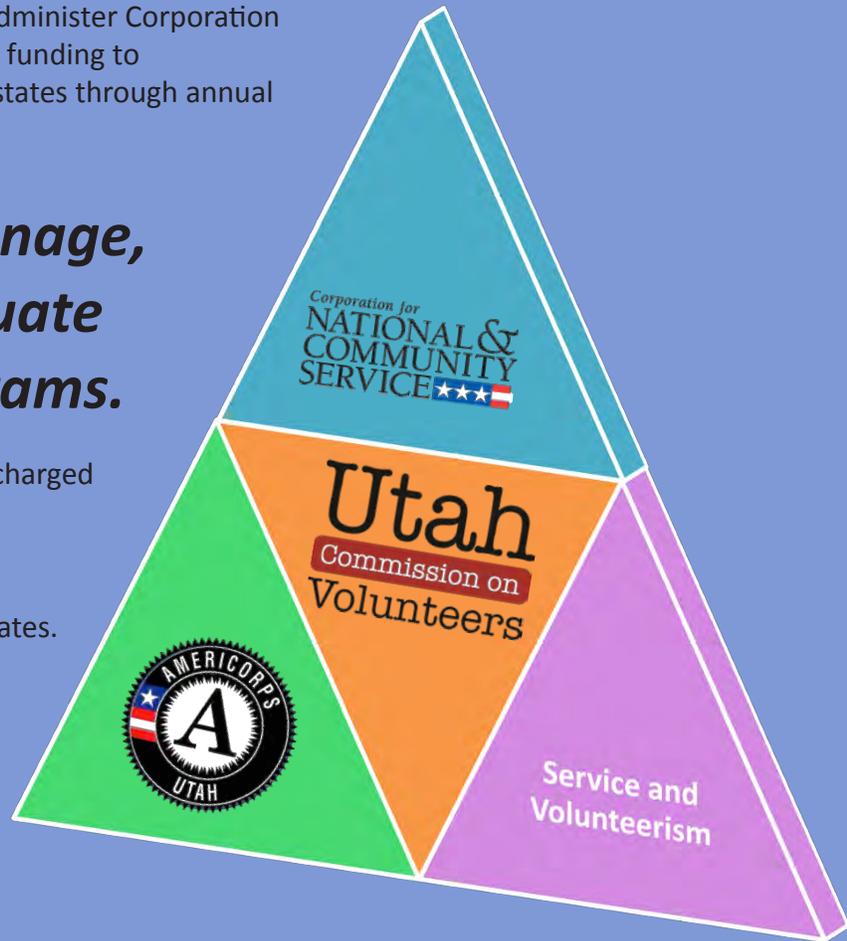


ABOUT SERVICE COMMISSIONS

State Service commissions exist to administer Corporation for National and Community Service funding to AmeriCorps state programs in their states through annual grant competitions.

In addition, the Commissions ***manage, monitor and evaluate AmeriCorps programs.***

State Service Commissions are also charged with ***encouraging volunteering*** in their states.



The Utah Commission on Volunteers (UCOV), an office of the Lieutenant Governor, is housed with the Utah Department of Heritage and Arts. It is the state's central coordinating body for service and volunteerism. The Commission is responsible for developing, implementing, and sustaining a vision and culture of civic engagement and national and community service within the state. UCOV does this through; promoting volunteerism; administering National Service programs; connecting people with opportunities to serve; building organizational capacity for effective volunteer engagement and; participating in strategic initiatives that mobilize volunteers to meet local needs. For more information, please visit volunteers.utah.gov

The Commission is comprised of 24 members representing local government, community-based organizations and statewide networks with a staff of four. It furthers its mission of improving communities through service and volunteering by focusing on promoting community collaboration, volunteer recognition, youth service, and administering AmeriCorps national service program

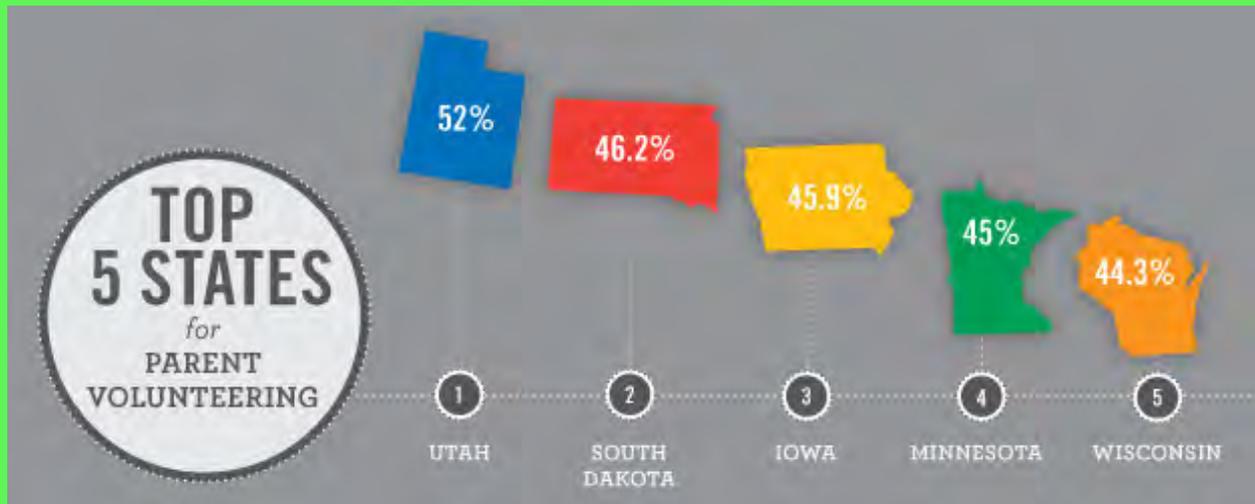
VOLUNTEERING TRENDS AND STATISTICS IN UTAH

Utah ranked **#1 in the nation for volunteering** for the past seven years.

On average, Utah's **837,650 volunteers dedicate over 177 million hours** of service annually.

Estimated economic contribution of the volunteer hours served is

\$3.8 billion annually. (Corporation for National and Community Service report, "Volunteering and Civic Life in America: State Trends and Rankings")



“People here in Utah take pride in helping their neighbors and dedicating their time to address critical issues. Our residents are **committed to strengthening** our state and our nation **through service to others.**”

~ Lt. Governor Greg Bell

NATIONAL SERVICE



This year AmeriCorps, the Domestic Peace Corps, engaged more than **75,000 Americans** nationwide in intensive, results-driven service in the areas of education, public safety, health and the environment. The Commission currently manages **5 programs** operating throughout the state with **1,543 members**.

These members mobilized more than **45,000 volunteers** who tutor and mentor youth, connect underserved populations to health care resources and provide healthcare services to those populations, clean and tend parks and streams, teach environmental stewardship, and operate after school programs.

These volunteers gave over **266,067 hours** of service with an estimated value of over **\$4.8 million dollars** in 2012.

The Utah Conservation Corps, housed in Logan, Utah, has AmeriCorps members which work in partnership with state and federal land management agencies. Members complete needed statewide conservation projects in creation, maintenance, and improving access to trail; fence construction and maintenance; noxious weed removal; and habitat restoration. Many of the AmeriCorps members are also certified first responders and the program is registered and available for deployment in the event of emergency or disaster situations anywhere in the US.

Region: Statewide

Members: 130

Funding: \$440,184

The Utah Conservation Corps (UCC) sent eight AmeriCorps members to aid in Hurricane Sandy recovery efforts during the month of November.

These members **managed** **5,099** spontaneous and affiliated community volunteers serving **20,477 hours** assisting 74 New York households.

managed **5,099** spontaneous and affiliated community volunteers serving **20,477 hours** assisting 74 New York households.

20,477 hours

assisting 74 New York households.



2618 volunteers served over **15,513** hours.

AmeriCorps members maintained

226 miles of trail and restored

habitat on **448** acres of public land.

31,662 students were educated on environmental stewardship,

UTAH CONSERVATION CORPS

The Utah AmeriCorps Literacy Initiative was created to help teachers meet the challenge of No Child left behind. This program provides schools across the state with AmeriCorps members who serve as a resource to classroom teachers in improving reading instruction for challenged students and improve home literacy efforts.

The members recruit and train community volunteers to tutor children and coordinate cross-age tutoring programs. The focus is in the primary grades 1-3 to assure that children are reading at or above grade level by the end of third grade.

Region: Statewide
Members: 129
Funding: \$811,071



6,361 volunteers served **115,126** hours.
7,031 students were tutored with **99%** showing academic progress in their reading skills.
AmeriCorps members and volunteers reached
10,059 children at **over 100** Utah schools.

AMERICORPS LITERACY INITIATIVE



232 volunteers served **1,176** hours.
AmeriCorps members and volunteers assisted
13,886 clients in receiving linguistically appropriate health care in their native language.

AmeriCorps and the Medically Underserved in Utah currently supports members serving at sites throughout the state of Utah. AmeriCorps members have contributed greatly to the improvement of health outcomes in the areas of immunization, diabetes, reproductive health, and have worked to reduce health disparities for special populations.

The mission of AmeriCorps and the Medically Underserved in Utah (AAMU) is to reduce economic, geographic, cultural, and language barriers to health care and to expand primary care services for the medically underserved populations of Utah.

Region: Statewide
Members: 14
Funding: \$148,273

AMERICORPS & THE MEDICALLY UNDERSERVED IN UTAH

The AmeriCorps Ending Chronic Homelessness Program is located in Salt Lake County and involves AmeriCorps members across the state with mentoring and functions that supplement case management operations in segments of the population who are determined to be at 'high risk' for homelessness.

The targeted populations include; chronically homeless who are now housed; young people who have aged out of foster care; children in homeless families and families at risk of becoming homeless. This program is receiving high praise for its innovative work in the area of homelessness.

Region: Salt Lake County

Members: 29

Funding: \$268,806



1,041 volunteers served **27,342** hours. AmeriCorps members served **3,029** clients at **7** host sites and **2,473** individuals received housing placement services.

AMERICORPS ENDING CHRONIC HOMELESSNESS

1,148 volunteers served over **11,054** hours.

2,781 youth were tutored in after school programs held at

5 Boys & Girls Club locations.



Boys and Girls Clubs mission is to inspire and enable all young people, especially those who need us most, to reach their full potential as productive, caring and responsible citizens and leaders. This program works to achieve this mission by partnering with various Boys & Girls Clubs from throughout the state of Utah in providing structured, supervised activities to Utah youth, ages 6-18 before school, after school, and during the summer. The program focuses AmeriCorps member's time and efforts in two specific areas; education and career development and health and fitness.

With childhood obesity at an all-time high, structured physical activities is an important way to engage youth and encourage fitness at the same time. The program has operated for 6 years under state formula funding as a highly successful program and in the past year as expanded to place members in Boys and Girls Clubs statewide. This program continues to instill community confidence while expanding the scope of initiatives for the purpose of instilling values.

BOYS & GIRLS CLUBS

Region: Statewide

Members: 77

Funding: \$314,589

BYU SOCIAL WORK AMERICORPS

Brigham Young Universities mission is to develop students of faith, intellect, and character who have the skills and desire to continue learning and to serve others throughout their lives.

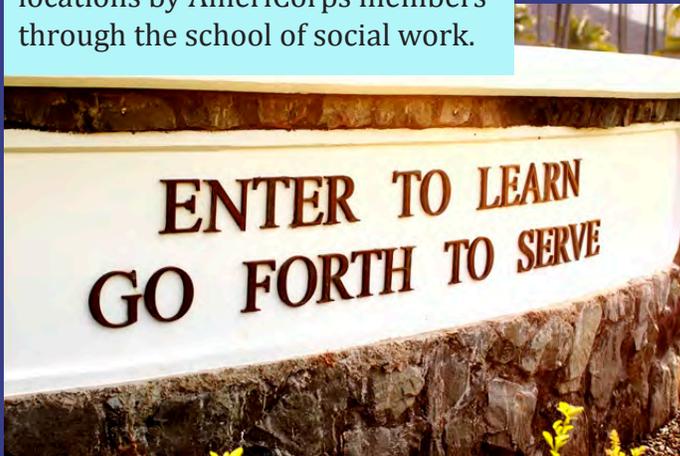
This EAP program provides students with meaningful service opportunities that will instill a lifelong ethic of service and assist them in developing skills that will enrich their future careers and lives.

Students serve in their communities addressing significant needs ranging from “children and families at risk” to “mental illnesses” as well as providing organizational capacity to community organizations that are in need of these services.

Region: Utah County
Members: 153
Funding: \$5,000

20,703 volunteers served
69,756 hours. **4,748**
clients were provided with

counseling services at **44**
locations by AmeriCorps members
through the school of social work.



ENTER TO LEARN
GO FORTH TO SERVE



AmeriCorps members served a total
of **306,380** hours. They
leveraged **13,008** volunteers
who served over **26,100**
hours. AmeriCorps members and
volunteers served at **247**
non-profit and government
agencies.

The Utah Campus Compact AmeriCorps Program utilizes students at nine colleges and universities in the state to provide support to hundreds of community organizations through direct service and volunteer recruitment.

The service these members provide increase the capacity for organizations to continue providing much-needed services in the areas of education, veteran support, healthy futures, economic opportunity, and environmental stewardship.

Region: Statewide
Members: 921
Funding: \$150,000

UTAH CAMPUS COMPACT AMERICORPS

YOUTH SERVICE

The Commission seeks to foster civic engagement and leadership development in youth and increase the number of young people serving in their communities.

Youth service is a proven strategy that promotes positive social behaviors, prepares youth for the workplace, and provides them with lifelong habits of leadership, problem-solving, empathy, and self-reliance.



By giving back, we strengthen the spirit of compassion and generosity that has been the hallmark of our nation since it's earliest days.

Let's give thanks in a whole new way!

~ Wendy Spencer, Chief Executive Officer CNCS

GLOBAL YOUTH SERVICE DAY

GYSD is an annual campaign to mobilize millions of children and youth locally and globally to improve their communities through service and volunteering. It is the **only day of service dedicated to children and youth** celebrated each year in over 100 countries. In 2012 the Commission on Volunteers awarded small grants to assist organizations as they plan projects for Global Youth Service Day, which was celebrated April 20-22, 2012.

Grantee Projects

Living Planet Aquarium held an Aquarium Beautification/Earth Day Cleanup project. The cleanup and **beautification** project showcased volunteer opportunities available to youth throughout the summer and demonstrated **proactive** ways to **give back** to the ecosystem in which we live.

Real Life in Salt Lake City hosted a project which created a **unique opportunity** for both native Utah and refugee youth to engage in service. Youth stuffed backpacks with school supplies for new refugee student. This **shared experience** made the project **very meaningful** to the youth that participated because they could **directly** see how the service would benefit someone new to their community.

Service to the World created hand puppets and file folder activities on arithmetic, shapes, and color identification **to send to schools** in Uganda.

GLOBAL YOUTH SERVICE DAY '12

MILLIONS OF KIDS. 106 COUNTRIES. 6 CONTINENTS.
INSPIRED. CHANGED. MOBILIZED. ENGAGED.



GYSD CHAMPIONS

First Lady Michelle Obama, GYSD Honorary Chair
U.S. State Department
USAID
People to People International
Peace Corps
Corporation for National & Community Service
Department of Labor-Job Corps
Senator Lisa Murkowski
Sponsors of Senate Resolution 421

COUNTRIES WITH HIGHEST NUMBER OF PROJECTS	U.S. STATES WITH HIGHEST NUMBER OF PROJECTS
162 KYRGYSTAN	171 CALIFORNIA
157 SRI LANKA	164 MINNESOTA
102 BRAZIL	141 TEXAS
91 HUNGARY	113 MICHIGAN
62 INDIA	99 FLORIDA

YOUTH CHANGING THE WORLD

POWERED BY 672 YSA GRANTS
TOTALING \$1,090,813

THE YSA LIST

In honor of the millions of youth making a difference on GYSD and everyday, YSA and The Huffington Post launched "The YSA List," spotlighting 25 of the world's most powerful and influential youth leaders.



POVERTY ENVIRONMENT
DISASTER RELIEF HEALTH HUMAN RIGHTS
EDUCATION HOMELESSNESS VETERANS

MERCI. SHUKRAN. XIE XIE. GRACIAS. OBRIGADO. DHANYAVAAD. SPASIBO.
THANK YOU TO ALL WHO PARTICIPATED IN GYSD 2012.
PLEASE JOIN US NEXT YEAR FOR GYSD 2013 ON APRIL 26-28.

YSA Youth Changing the World
YOUTH SERVICE AMERICA

State Farm

STATE FARM IS THE U.S. PRESENTING SPONSOR OF GLOBAL YOUTH SERVICE DAY, A PROGRAM OF YSA.

SUMMER OF SERVICE

Summer of Service Utah is a statewide campaign in partnership with the Utah Commission on Volunteers and the Volunteer Center Association of Utah to celebrate and mobilize youth to make a difference in their

communities by volunteering over the summer from **June 1 to August 31, 2012.** In September, the Commission on Volunteers recognized Summer of Service winners with a private luncheon with Lt. Governor Greg Bell. In addition to the three top volunteers, all youth participants ages 5 to 25 who logged minimum hour requirements for their age group were honored with a Presidential Service Award and Recognition Pin as well as a congratulatory letter from Lt. Governor Bell.

Utah's youth from across the state donated more than **10,000 hours** worth of time during the Summer of Service 2012 campaign. This is the economic equivalent of nearly **\$200,000.**



Sierra
12 years old
400 hours served

Sierra originally did general cleaning and made “specials” for the older birds. Now she feeds baby birds with syringes and helps dispense medications to the animals.

Jory Peppelaar
17 years old
292 hours served

Jory spent time teaching kids all over Utah with 4-H, assisting people with muscular dystrophy and even went to Cambodia where he participated in humanitarian work.



Becky Payne
24 years old
256 hours served

Becky would prep and feed fish and other animals, and keep systems clean. She also had the opportunity to design and construct her own system.



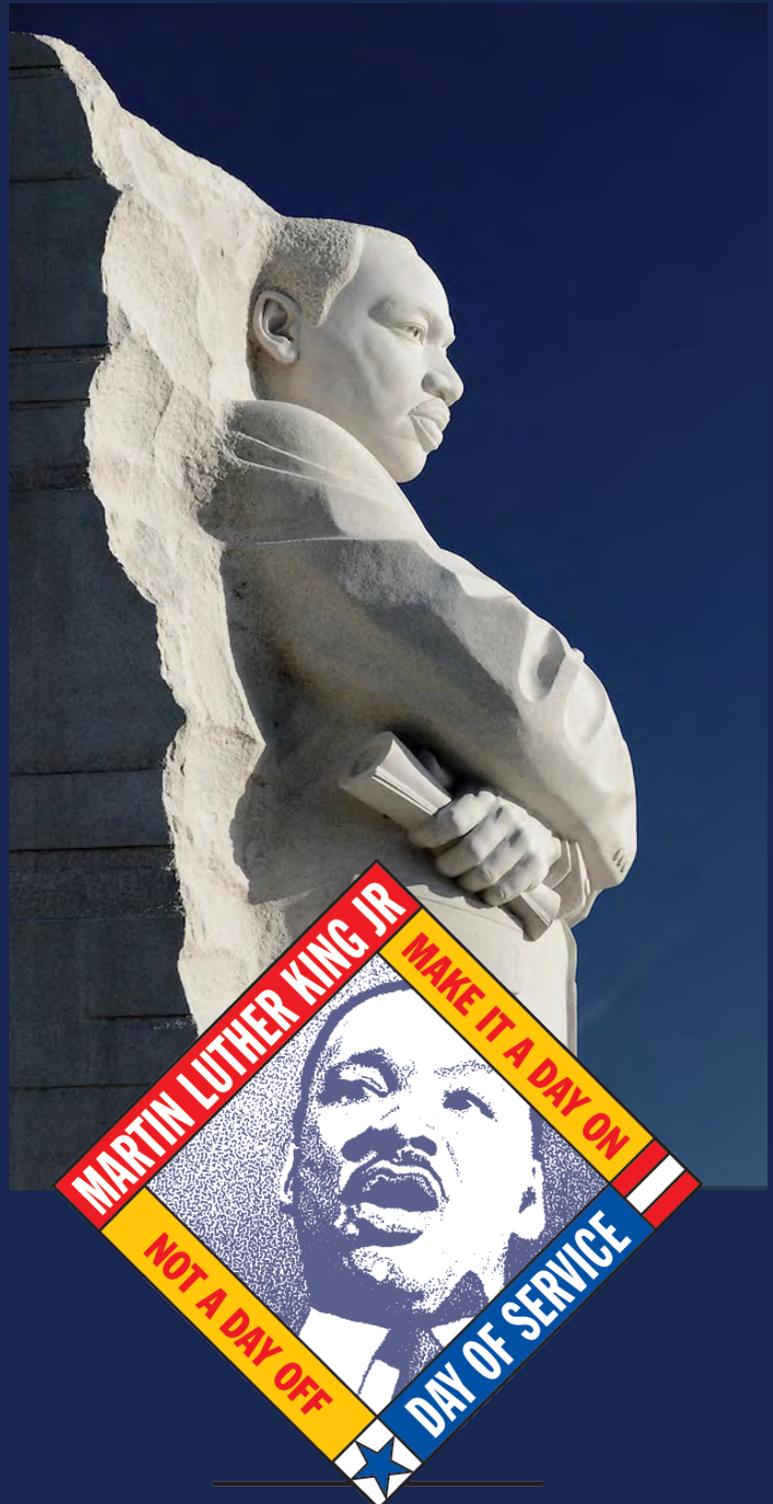
MLK DAY OF SERVICE JANUARY 16, 2012

The MLK Day of Service is a way to transform Rev. Dr. Martin Luther King, Jr.'s life and teachings into community action that helps solve social problems. That service may meet a tangible need, or it may meet a need of the spirit. On this day, Americans of every age and background celebrate Dr. King through service projects that strengthen communities, empower individuals, bridge barriers, and create solutions.

Grants for Martin Luther King Day of Service were awarded to seven volunteer centers:
Weber State University
Community Involvement Center,
Salt Lake Community College Thayne
Center for Service and Learning, United Way of
Northern Utah, United Way of Salt Lake, United
Way of Utah County, Washington County
Volunteer Center, and Cache County Volunteer
Center.

Each grant was in the amount of \$2500 for a
total of **\$17,500 awarded.**

There was a total of **3,285**
volunteers that participated in the
projects sponsored by these centers, providing a
total of **5,153 hours** of service.



LT. GOVERNOR'S CONFERENCE ON SERVICE “Volunteerism: Changing Communities”

The 2012 Lt. Governor's Conference on Service brought together National Service members with leaders from the nonprofit, government, and private sectors to discuss volunteer management practices and inspire attendees to make a difference in their communities. The purpose of this conference is to renew enthusiasm for volunteering and service to meet critical community needs and participate in vital conversations about the future of service and volunteering in Utah. Participants come away inspired, energized and ready to serve.

Total # of attendees: 556

Workshops were tailored to the needs of organizations and individuals that manage and work with volunteers; Conference participants also participated in service projects focused on making an impact in our community. Projects included creating crafts for hospital patients and their family members, providing land cleanup services at Antelope Island and Eccles Dinosaur Park and Museum.



Conference Goals

- Learn best practices, strategies and new ways of doing business from the state's best thinkers and practitioners of service and volunteering through workshops, panel discussions and keynote speakers.
- Connect with peers, experts and leaders from business, government and nonprofit sectors.
- Be Inspired by dynamic speakers and stimulating forums. Recharge, engage and bring back new ideas and energy to strengthen the reach and impact of your organization.
- Make an Impact by participating in service projects and honoring those who have made significant contributions to our communities through their volunteer and service efforts.

Keynote Speakers

- Tammi Deville, author of “Changing the World on a Tuesday Night,” a marvelous collection of stories about people like you and me – volunteers dedicated to service.
- Natalie Gochnour - an economist, long-time public servant, and business leader - will share her thoughts on how we turn the divisive world we live in right now into a better tomorrow. It will be a call to service as a steady dedication of a lifetime.
- Kaira Esgate serves as the Executive Director of Reimagining Service, a national multi-sector coalition dedicated to converting good intentions into greater impact through increased volunteer management capacity nationwide. Kaira's theme for her keynote was, ‘Impact Through Effective Volunteer Engagement.’

9/11 DAY OF SERVICE SEPTEMBER 11, 2012

In 2009, Congress designated September 11th as a National Day of Service and Remembrance under bipartisan federal law, and charged the Corporation for National and Community Service with helping to support this effort across the country.

In Utah, a \$2,000 grant was awarded to four connector organizations in diverse geographical regions in the state who will partner with local nonprofit organizations in creating projects that occurred between September 1-12, 2012, commemorating the National 9/11 Day of Service.

The UCOV issued **four grants** for the 9/11 National Day of Service to Weber State University Community Involvement Center, Salt Lake Community College Thayne Center for Service, Cache Volunteer Center, and United Way of Northern Utah. The grants

totaled **\$8,000**. Over **2,102**

volunteers worked on a variety of service

projects, donating a total of **7,301 hours**.



VOLUNTEER MANAGEMENT TRAINER CERTIFICATION



The pilot for the Volunteer Management Train-the-Trainer Course was held in February, 2012. There were 20 attendees from volunteer connector organizations throughout the state. Eight modules were taught over a 3 day period including: Volunteer Program Fundamentals & Planning, Creating a Position Description, Recruiting Volunteers, Interviewing Volunteers, Placing and Supervising Volunteers, Volunteer Retention and Recognition, Evaluation of Volunteers, and Volunteer Program Evaluation.

This volunteer management training course was developed for Volunteer Centers so they could become Volunteer Management Trainers. When certified, these trainers then schedule and teach volunteer management courses to nonprofit volunteer managers and coordinators in their communities. Upon completion of certification, volunteer centers have the necessary skills to:

1. Provide **training** and **mentoring** to nonprofit managers on **assessing** volunteer needs and **matching** those needs with the **strategic goals** of the organization.
2. Train nonprofit managers in how to **develop** relevant, competency-based **volunteer roles** and opportunities that attract and retain high caliber volunteers to **address critical social needs** in their communities.

VOLUNTEER RECOGNITION

The Commission seeks to build and cultivate capacity in the volunteer and service community by recognizing volunteer leaders and inspire statewide volunteerism through collaboration and consensus. Outstanding volunteers are recognized annually through the Lt. Governors Volunteer Awards events.

Utah non-profits also have an opportunity to recognize dedicated volunteers through the Utah Commission on Volunteers, Volunteer Recognition Certificate program.

Volunteer Recognition Certificate

The Commission launched the Lt. Governor's Volunteer Recognition Certificate program in 2011. This program is an opportunity for organizations to recognize the volunteers that work so hard providing service.

The following quotations come from the nominations sent in by a few organizations this year.

Over **100 certificates** were handed out in 2012.



"We hadn't tried photography classes at the centers before because of all the confidentiality clauses that would be involved. He suggested that the youth be taught how to photograph scenery and things around them. They **loved this class so much!** They learned things they would never have learned in a classroom setting. **This was a volunteer thinking outside the box** and willing to come up with something new. He was **really authentic**, and could relate so well with the youth. **What an amazing volunteer!"**

"She received a heart transplant almost 22 years ago and since that time she has been **a tireless volunteer and advocate** for organ and tissue donation. She has spent countless hours at health fairs and other public events, She is **always willing to do whatever is asked.** She has been a lead organizer for our 5K run/2K walk for the past 16 years. This event, quite simply, **wouldn't be possible without her involvement and support.** Her help to our organization and mission has been **invaluable** and her contribution immense."

"He owns his own company, and is a very busy man, but thought **he could do something to help.** He decided to teach yoga to the youth at the center. The youth have loved learning yoga. **He is their favorite volunteer of all time!** It's not just learning yoga, it's the way he talks to the youth. He is so positive. **All of his speech takes you to a higher place.** He makes you want to be a better person. He expects you to be a better person. During the meditation process he talks to the youth about how they can succeed. He has been **a great role model and mentor** for many!"

2012 State Volunteer Service Award Recipients

The State Volunteer Awards are presented in a variety of categories each year to honor and celebrate the extraordinary volunteer efforts of Utahns from across the state. Awards are presented at the Lt. Governor's Recognition and Awards Banquet, held in conjunction with the regional or statewide conference.

Awardees were honored at a special banquet in conjunction with the 2012 Conference on service. The total number of banquet attendees was 394. We were pleased to hear from Judge Valdez as the keynote speaker during the event. The eleven honorees include:



The Sisters of St. Benedict,
Governor's Lifetime Achievement

Lennie Don Porter,
Lt. Governor's Civic Volunteer of the Year

Vivint,
Corporate Volunteer Program of the Year

Draper Parks & Trails,
Government Volunteer Program of the Year

The Happy Factory,
Nonprofit Volunteer Program of the Year

Brianna Toone,
AmeriCorps Member of the Year

Michelle Nicks,
AmeriCorps VISTA Member of the Year

Bobbie Maberry,
Encore Volunteer of the Year

Michelle Groncki,
Adult Volunteer of the Year

Erin Olschewski,
Youth Volunteer of the Year

**Ann Millner &
Weber State University Community Involvement Center,**
Transforming Communities Recognition

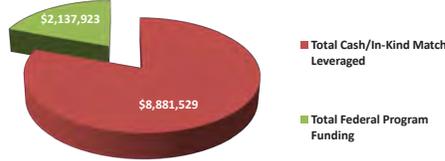


FINANCIAL REPORT

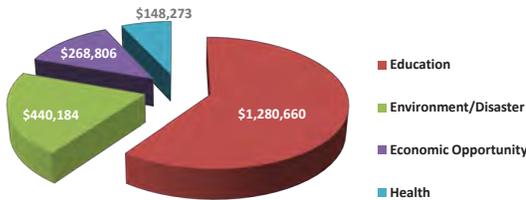
Commission Funding



AmeriCorps Program Funding



Sub-granted Funding Focus Areas



2012 Utah AmeriCorps members earned

\$2,940,335

in Eli Segal AmeriCorps Education Awards for thier service. The Segal

AmeriCorps Education Award can be used to pay current educational expenses at colleges, universities, trade schools, and overseas schools that are designated as Title IV by the U.S. Department of Education.

Thank you to all who contribute to make Utah communities strong.

LOOKING FORWARD TO 2013

January

- 20 End of Volunteer Pledge Drive
- 21 MLK Day of Service

February

- 23 AmeriCorps Applications submitted to National Competition
- 18 Presidents Day
- 27 Conference on Service: Northern Utah

March

- 1 Global Youth Service Day Grants Due
- 9 – 17 AmeriCorps Week
- 13 AmeriCorps Member Gathering
- 31 Cesar Chavez Day of Service and Learning

April

- 9 Mayor's National Service Participants Day of Recognition
- 21-27 National Volunteer Week
- 26-28 Global Youth Service Days

May

- 4 Join Hands Day
- 6 – 10 Senior Corps Week
- 9 Conference on Service: Central Utah
- 27 Memorial Day

June

- 17 AmeriCorps Formula Application Review
- 19-21 National Conference on Volunteering and Service

July

- 4 Independence Day
- 24 Pioneer Day

August

- 6,7 or 8 Conference on Service: Southern Utah

September

- 11 9/11 Day of Service & Remembrance
- 17 Conference on Service: Eastern Utah
CNCS Grantee Meeting

October

- 26 Make a Difference Day

November

- 11 Veterans Day
- 16 National Family Volunteer Day
- 28 Thanksgiving Day

December

- 1 – 31 Volunteer Pledge Drive

Utah

Commission on

Volunteers

250 North 1950 West, Suite A
Salt Lake City, UT 84116

volunteers.utah.gov
888-755-UTAH (8824)

