



UServeUtah
2013 Annual Report



Unless someone like
you cares a whole
awful lot, nothing's
going to get better.
It's not.

- Dr. Suess

EXECUTIVE DIRECTOR

As Executive Director of UServeUtah, I have the honor of leading the State of Utah Government agency dedicated to empowering residents to meet community needs through service.

As the central coordinating body for service and volunteerism, UServeUtah, the Utah Commission on Service & Volunteerism is responsible for developing, implementing, and sustaining a vision and culture of civic engagement and national and community service within the state. The Commission works daily to find ways of making a meaningful, measurable difference in the lives of everyone in our community and in this report, you'll learn about the work undertaken during 2013.



Much of 2013 was spent developing a new UServeUtah strategic plan which is the roadmap to building systems that will harness and focus our unique and invaluable resource – the cultural ethic of service and volunteerism that exists among Utah citizens. The process of developing this plan has provided an opportunity for assessing and deepening UServeUtah's approach to its work. We emerged with ambitious goals and a clear, focused direction for the next three years, and in 2014 we have begun to implement new strategies in our Focus Areas—National Service, Community Engagement and Disaster Service.

By helping organizations across the state maximize their efforts using service and volunteerism we are bringing together people and organizations that can generate the passion, expertise and resources needed to get things done. With a fresh perspective on our mission, understanding what we do well, and the environment in which we operate, UServeUtah is excited for the future and the opportunity to make an impact on some of the most pressing problems facing our state. Thank you for supporting Utah communities!

Yours in Service.

A handwritten signature in black ink that reads "L Stoddard". The signature is written in a cursive, flowing style.

LaDawn Stoddard

ABOUT THE COMMISSION



UServeUtah
Utah Commission on Service & Volunteerism

UServeUtah, the Utah Commission on Service and Volunteerism, was created by state statute in 1994 and is comprised of 20 members representing local government, community based organizations and statewide networks. As the state's central coordinating body for service and volunteerism, the Commission is responsible for developing, implementing, and sustaining a vision and culture of civic engagement and national and community service within the state.

Since its inception in 1994, UServeUtah has focused on increasing the capacity of organizations to serve, strengthen and transform communities through service and volunteerism. It furthers its mission by: promoting volunteerism, administering National Service programs, connecting people with opportunities to serve, building organizational capacity for effective volunteer engagement, and participating in strategic initiatives that mobilize volunteers to meet local needs.

UServeUtah views service as a fundamental building block of a civil society as well as a way to cultivate a sense of personal and civic responsibility. Service can also be an effective strategy for solving a wide range of community problems, and when well-conceived and implemented, a cost-effective complement to the work of professionals. Service is a lifelong habit that can be most easily acquired early in life and a vital Utah tradition.

“Volunteers are an essential part of making our communities vibrant and strong. That is why the work of UServeUtah is so important. By helping organizations across the state maximize their efforts using service and volunteerism, they are having an impact far greater than if government, business or the nonprofit sector acted alone.”

- Chris Bray,
Commission Vice Chair



PURPOSE

The purpose of UServeUtah, the Utah Commission on Service and Volunteerism is to enable individuals, communities, and organizations in Utah to benefit from the service, power, skills, and passion of volunteers.

MISSION

Our mission is to strengthen Utah communities through the power of service and volunteerism.

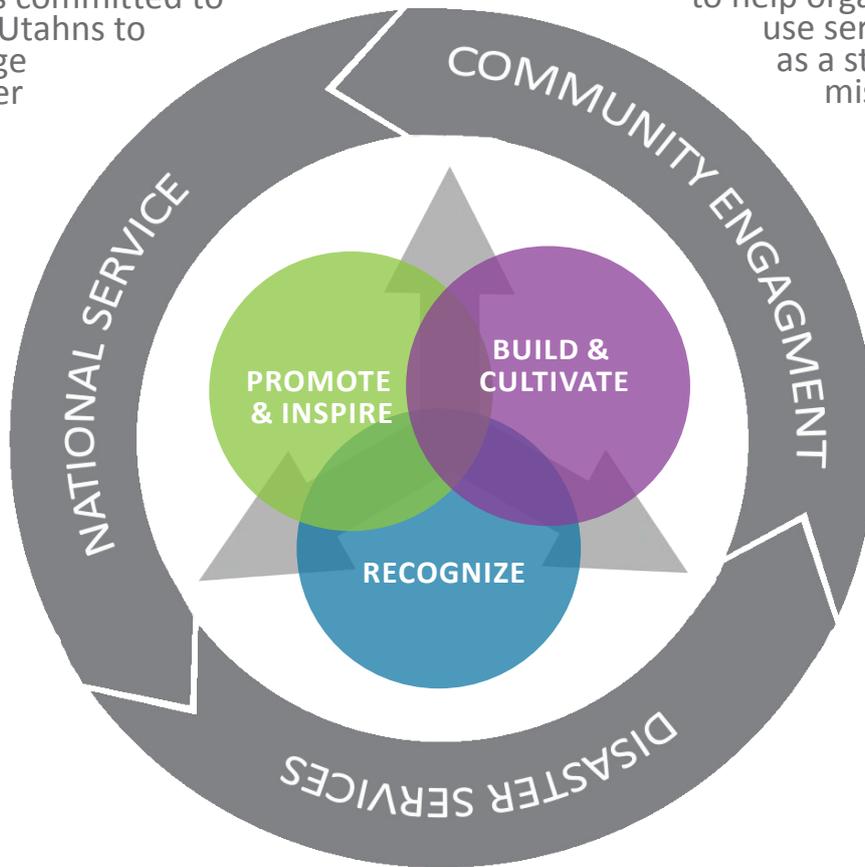
VISION

Our vision is to have vibrant productive communities with active engaged citizens.

2014-2016 Strategic Plan

Promote & Inspire statewide National Service and volunteerism. Utah has a culture of volunteerism and UServeUtah is committed to creating ways for Utahns to identify and engage in quality volunteer and service opportunities.

Build & Cultivate capacity in the volunteer and service community. A primary aim of UServeUtah is to help organizations effectively use service & volunteerism as a strategy to fulfill their mission and to address critical community problems.



Recognize the efforts of outstanding volunteers. As our values state, Utahns are exceptional, they are willing to make the time, and the connections that come from reaching out in service to and with others. We are dedicated to recognizing and acknowledging individuals for their volunteer efforts.

NATIONAL SERVICE

UServeUtah manages the Utah AmeriCorps*State program portfolio comprised of programs that target underserved populations in the areas of: Economic Opportunity, Education, Environmental Stewardship, Disaster Preparedness, Healthy Futures and Veterans and Military Families.

DISASTER SERVICES

UServeUtah seeks to help local communities plan for coordination of spontaneous and unaffiliated volunteers during disaster recovery efforts. In the event of a disaster, UServeUtah serves on the State Emergency Response Team and is the lead in coordinating volunteer and donations management.

COMMUNITY ENGAGEMENT

UServeUtah strives to build and cultivate capacity in the volunteer and service community through collaboration, consensus and the concept of collective impact. UServeUtah functions as consultant, and training resource to expand public/private partnerships and volunteer mobilization capacity.

VOLUNTEERING AND CIVIC LIFE IN AMERICA

Utah #1 in Volunteering | 48% Utahns Volunteer | 165.6 Million Hours of Service

Volunteering in Utah

Last Year 970,320 Utahns Volunteered!



Each year the national study, Volunteering and Civic Life in America, is released by the Corporation for National and Community Service and the National Conference on Citizenship. The report shows that millions of Americans and Utahns make volunteering a priority in their lives.

Volunteering goes beyond helping other people. Studies have shown that volunteers themselves benefit from service, whether through enhanced job prospects, better health, or improved overall well-being.

Economic Impact



3.7 Billion Dollars in Service Contributed



Comparing Utah to the Nation



Utah's volunteers rate is 48% and the US volunteer rate is 27%.

The average Utahn volunteers 79 hours a year and the national average is only 32 volunteer hours per person.



UTAH AMERICORPS PROGRAMS

AmeriCorps is a national program that allows US citizens to engage in results-driven service and organizational capacity building in areas of disaster services, economic opportunity, education, environmental stewardship, healthy futures, and veteran and military families. UServeUtah administers all Utah AmeriCorps*State grants and provides administrative, fiscal and programmatic oversight, technical assistance and program development in accordance with the guidelines set forth by the Corporation for National and Community Service. AmeriCorps members commit anywhere from 300-1700 hours to the agency and community in which they are placed. Members receive an education award for their service and valuable experience in the community. Some members receive a small living allowance which allows them to focus on the community impact they are driving.

▶ UTAH AMERICORPS LITERACY INITIATIVE

The Utah AmeriCorps Literacy Initiative was created to help teachers meet the challenges of No Child Left Behind. This program provides schools across the state with AmeriCorps members who serve as a resource to classroom teachers in improving reading instruction for challenged students and improve home literacy efforts. The members recruit and train community volunteers to tutor children and coordinate cross-age tutoring programs. The focus is in the primary grades 1-3 to ensure that children are reading at or above grade level by the end of third grade.

Region: Statewide

Members: 111

Committed Funding: \$795,466.00



▶ AMERICORPS AND THE MEDICALLY UNDERSERVED

AmeriCorps and the Medically Underserved in Utah focuses on the improvement of health outcomes in the areas of immunization, diabetes, reproductive health, and works to reduce health disparities for special populations. The mission of AmeriCorps and the Medically Underserved in Utah (AAMU) is to reduce economic, geographic, cultural, and language barriers to health care and to expand primary care services for medically underserved populations of Utah.

Region: Statewide

Members: 10

Committed Funding: \$171,963.00



▶ **THE AMERICORPS ENDING CHRONIC HOMELESSNESS**

The AmeriCorps Ending Chronic Homelessness Program is based in Salt Lake County and utilizes AmeriCorps members across the state to supplement case management operations in segments of the population who are determined to be 'high risk' for homelessness. The targeted populations include: chronically homeless who are now housed, young people who have aged out of foster care, children in homeless families, and families at risk of becoming homeless.

Region: Salt Lake County

Members: 10

Committed Funding: \$129,997.00



▶ **UTAH CAMPUS COMPACT AMERICORPS**

The Utah Campus Compact AmeriCorps Program utilizes students at nine colleges and universities across the state to provide support to hundreds of community organizations through direct service and volunteer recruitment. These students, acting as AmeriCorps members, are able to help organizations increase capacity and provide much-needed services in the areas of education, veteran support, healthy futures, economic opportunity, and environmental stewardship.

Region: Statewide

Members: 850

Committed Funding: \$168,448.00



Utah | **Campus Compact**

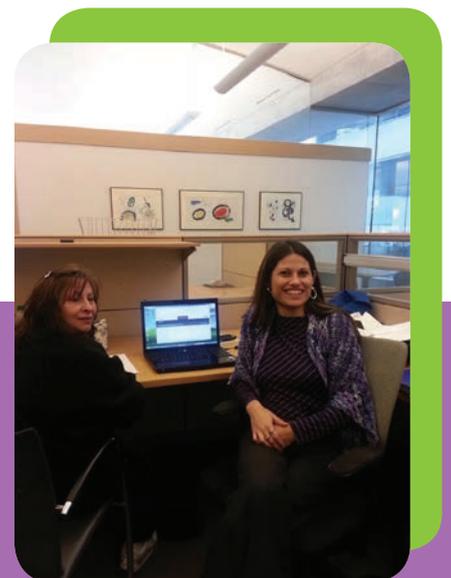
▶ **UTAH CONSERVATION CORPS AMERICORPS**

The Utah Conservation Corps AmeriCorps Program, housed in Logan, Utah, has AmeriCorps members who work in partnership with state and federal land management agencies. These members complete needed statewide conservation projects in creation, maintenance, and improving access to trail; fence construction and maintenance; noxious weed removal; and habitat restoration. Many of the AmeriCorps members are also certified first responders and the program is registered and available for deployment in the event of emergency or disaster situations anywhere in the US.

Region: Statewide

Members: 56

Committed Funding: \$434,064.00



AmeriCorps By The Numbers

AmeriCorps: Getting Things Done for Utah!

Impact of AmeriCorps in Utah

Health Corps



9,589

Citizens provided access to preventative or primary healthcare services.

Utah Literacy Initiative



5,887

Number of students showing improved academic engagement as a result of the program - a 92% increase!

Salt Lake County Most Vulnerable Population Program



766

People transitioned into safe, healthy, affordable housing or who received other housing placement services.

Utah Conservation Corps



233

Miles of trail improved or created and rivers cleaned by AmeriCorps Members.

Utah Campus Compact

7,062

Volunteers Mobilized



COMMUNITY ENGAGEMENT

UServeUtah seeks to build and cultivate capacity in the volunteer and service community through collaboration, consensus and the concept of collective impact. UServeUtah functions as consultant, and training resource to expand public/private partnerships and volunteer mobilization capacity. We recognize outstanding volunteers across the state through the annual Volunteer Achievement Awards, as well as support of statewide volunteer recognition programs. UServeUtah also hosted four regional conferences on volunteering and service.

UServeUtah, through community engagement efforts, sponsors National Service Days in Utah, including Martin Luther King Jr. Day of Service, Global Youth Service Day, Summer of Service, and 9/11 Day of Service and Remembrance. The UServeUtah staff also participates in days of service and hosts international visitors as part of our community engagement efforts. In addition, UServeUtah received a Volunteer Generation Fund Grant to build capacity in the volunteer sector.



2013 AWARD FOR INNOVATION



The League for Innovation at Salt Lake Community College selects Innovation of the Year Award Winners. This national award recognizes staff, faculty, and administrators at member colleges who have designed and implement significant innovations. In 2013, the collaborative efforts of the Utah Commission on Service & Volunteerism, Thayne Center for Service & Learning at Salt Lake Community College, United Way of Salt Lake, the Bennion Community Service Center at the University of Utah, and the Center for Civic Engagement at Westminster College, received the 2013 Award for Innovation for their work on the Volunteer Management Training course.

VOLUNTEER MANAGEMENT TRAINING



CERTIFIED TRAINER

Individuals become Volunteer Management Trainers through the Volunteer Management Training Certification course offered through UServeUtah. When certified, these trainers then schedule and teach volunteer management courses to nonprofits in their communities.



CERTIFIED VOLUNTEER MANAGER

Upon completion of volunteer management course, coordinators have the necessary skills to match volunteers with the strategic goals of the organization and to develop relevant, competency-based volunteer roles and opportunities that attract and retain high caliber volunteers.



RESULTS

In 2013, UServeUtah taught a Volunteer Management Train the Trainer course certifying 33 trainers. In total, 10 volunteer centers received the training who in turn offered 71 Volunteer Manager Trainings across the state.



“We plan on focusing and trying to make volunteer management a priority to work on performance reviews and volunteer program evaluation this next year and you have given us some tools and a direction.”

- Debbie Amundsen, NHMU Volunteer Coordinator



VOLUNTEER RECOGNITION

The Commission seeks to build and cultivate capacity in the volunteer and service community by recognizing volunteer leaders and inspiring statewide volunteerism through collaboration. The proper recognition of volunteers is an important component in any volunteer program, large or small. UServeUtah recognizes outstanding volunteers annually through the Lt. Governors Volunteer Awards events. In addition, Utah non-profits also have an opportunity to recognize dedicated volunteers through the UServeUtah Volunteer Recognition Certificate program.

The Lt. Governor's Volunteer Recognition Certificate program is an opportunity for nonprofit, faith-based, corporate and government agencies to recognize the on-going volunteer efforts in their own agencies with a certificate signed by the Lieutenant Governor. This certificate is aimed at recognizing just a few of the many volunteers helping to make Utah a better state, while promoting and inspiring further on-going volunteer efforts. In 2013, 287 certificates were distributed.

The Utah Volunteer Service Awards celebrate the extraordinary volunteer efforts of Utahns all across the state. Awards are presented at the Lieutenant Governor's Volunteer Recognition and Awards Banquet at the Conference on Service hosted by UServeUtah. In 2013, four regional recognition events were held in Ogden, West Valley City, Price, and St. George.

2013 AWARDEES

George S. Van De Water, 2013 Governor's Lifetime Achievement Award

Michael S. Milovich, 2013 Lieutenant Governor's Civic Volunteer of the Year Award

Adult Volunteers of the Year

Joyce Somers, Northern Region

Debbie Nielson, Central Region

Robert C. Butler, Southern Region

Danette Johnson, Eastern Region

Volunteer Programs of the Year

Catholic Community Services, Northern Region

Maliheh Free Clinic, Central Region

Habitat for Humanity of Castle Country, Eastern Region

Youth Volunteers of the Year

Haley Colgate, Northern Region

Cody Bollschweiler, Central Region

Victoria De Avila, Southern Region

Isabel De Avila, Southern Region

Magali De Avila, Southern Region

Sarah Swasey, Eastern Region



George S. Van De Water
2013 Governor's Lifetime Achievement Award Winner

LT. GOVERNORS CONFERENCE ON VOLUNTEERING AND SERVICE

Four regional Lieutenant Governor's Conferences on Service brought together members and leaders from the nonprofit, government, faith-based, and private sectors to discuss volunteer management practices and inspire attendees to make a difference in their communities. The purpose of these conferences is to renew enthusiasm for volunteering and service to meet critical community needs and participate in vital conversations about the future of service and volunteering in Utah. The state's regional gatherings of volunteer and service allowed participants to learn, connect, and be inspired through a wide range of exciting and informative discussions, workshops, and panels. In total, nearly 500 people were in attendance at the four regional conferences that were held in Ogden, West Valley, St. George, and Price.

Conference Goals:

- ▶ Learn best practices, strategies and new ways of doing business from the state's best thinkers and practitioners of service and volunteering through workshops, panel discussions and keynote speakers.
- ▶ Connect with peers, experts and leaders from business, government and nonprofit sectors.
- ▶ Be inspired by dynamic speakers and stimulating forums. Recharge, engage and bring back new ideas and energy to strengthen the reach and impact of organizations.
- ▶ Make an impact by participating in service projects and honoring those who have made significant contributions to our communities through their volunteer and service efforts.



"I like the opportunity to interact with other volunteer coordinators, get new ideas and share thoughts. I also like workshops and the information they have to share."

- Conference attendee

INTERNATIONAL VISITORS

UServeUtah has the distinct privilege to welcome international visitors who travel to the United States to examine Grassroots NGO Management, civic activism, youth leadership and a variety of other topics related to volunteerism and civic engagement. UServeUtah shared insights on how to engage youth volunteers, discussed the culture of volunteerism in the United States, volunteer recognition, and national service. In total, UServeUtah had 24 international visitors during 2013 from Cameroon, Egypt, India, Latvia, Afghanistan, Mexico, and Oman.



DAYS OF SERVICE

Martin Luther King Jr. Day of Service



Dr. Martin Luther King Jr. once said, “Life’s most persistent and urgent question is: ‘What are you doing for others?’” Each year, Americans across the country answer that question by coming together on the King Holiday to serve their neighbors and communities. The MLK Day of Service is a part of United We Serve, the president’s national call to service initiative. It calls for Americans from all walks of life to work together to provide solutions to our most pressing national problems. UServeUtah grants money to increase the number of people who serve in meaningful roles as volunteers dedicated to addressing important needs in communities across Utah.

September 11th National Day of Service and Remembrance

The September 11th National Day of Service and Remembrance is the culmination of an effort originally launched in 2002 by 9/11 family members and support groups, who worked to establish the charitable service day as a forward-looking way to honor 9/11 victims, survivors, and others who rose up in service in response to the attacks. UServeUtah gave grants to the following organizations to complete service projects: Learning for Life, Lutheran Services, Utah State Botanical Center, South Valley Sanctuary, United Way of Utah County, Utah Valley

University, Cache Valley Volunteer Center, Six County RSVP, Southern Utah University. The grants totalled \$17,000 and approximately 1,200 volunteers were mobilized. UServeUtah also granted \$5000 to Utah State University (USU) that went towards purchasing Cedar bark for a 9/11 memorial to be erected at the USU Botanical Center in Kaysville. Approximately 300 volunteers and 800 volunteer hours were logged in conjunction with this grant. The memorial was dedicated on September 11th capping a 12-year fundraising effort by youth volunteers and their adult organizers. Lt. Gov. Greg Bell and Rep. Rob Bishop, R-Utah spoke at the event.

Summer of Service

Summer of Service is a statewide campaign in partnership with the Utah Commission on Service and Volunteerism and the Volunteer Center Association of Utah to celebrate and mobilize youth to make a difference in their communities by volunteering over the summer. Summer of Service is an opportunity for people to engage, learn about and work with their communities in Utah through acts of service. Projects related to Summer of Service were hosted across the state with various community organizations including: Utah State University- Utah Conservation Corps, Girl Scouts of Utah, Kane County, United Way, Youthline, South Jordan Youth City Council, and the Cache Valley Volunteer Center. In total, 104 youth participated and donated 8,788 hours of service to their communities.

UServeUtah Staff Volunteer Days

With a mission to strengthen Utah communities through the power and service of volunteerism, we feel it is important that our office sets an example for organizations on engaging staff in volunteering in the community. We also utilize volunteering as an opportunity for team building and networking with our main audience. First implemented in August 2013, staff participated in two service projects during the year. The first project occurred in conjunction with the September 11th National Day of Service and Remembrance.

Botanical

Staff spent the morning laying mulch and landscaping at the Utah Center in Kaysville. In December, UServeUtah collected emergency preparedness donations and decorated a “Be Ready Utah” tree that was donated to the Festival of Trees.



“I enjoy volunteering with my team because it gets us interacting and working together outside of our traditional roles, which helps foster stronger relationships in the office. The work we do on a regular basis is a step or two removed from the actual work of volunteers, so it is nice to interact directly with other volunteers from time to time.”

– Katie Barlow, UServeUtah



Global Youth Service Day

GYS is an annual campaign to mobilize millions of children and youth locally and globally to improve their communities through service and volunteering. It's the only day of service dedicated to children and youth celebrated each year in over 100 countries. In 2013 UServeUtah awarded small grants to assist organizations as they planned projects for Global Youth Service Day, which was celebrated April 26-28, 2013. Global Youth Service Day is a project through Youth Service America.



Global Youth Service Day

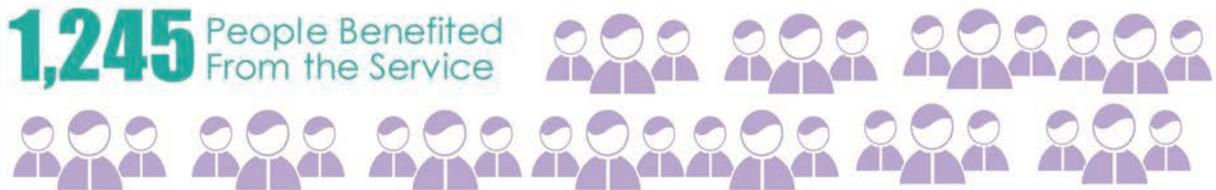


Youth participated in projects focused on the environment, education, teen driver safety, poverty & homelessness

16 Projects **7** Communities

1,170 Youth Participated 

4,308 Hours Served by Youth 

1,245 People Benefited From the Service 



OUR ROLE

DISASTER SERVICES



Volunteers can be essential in helping to rebuild lives and communities after a disaster. It's important that volunteers are given meaningful and constructive opportunities to serve, while not overwhelming the affected community during the response and recovery. UServeUtah provides regular trainings to help local communities plan for coordination of spontaneous and unaffiliated volunteers during disaster recovery efforts.

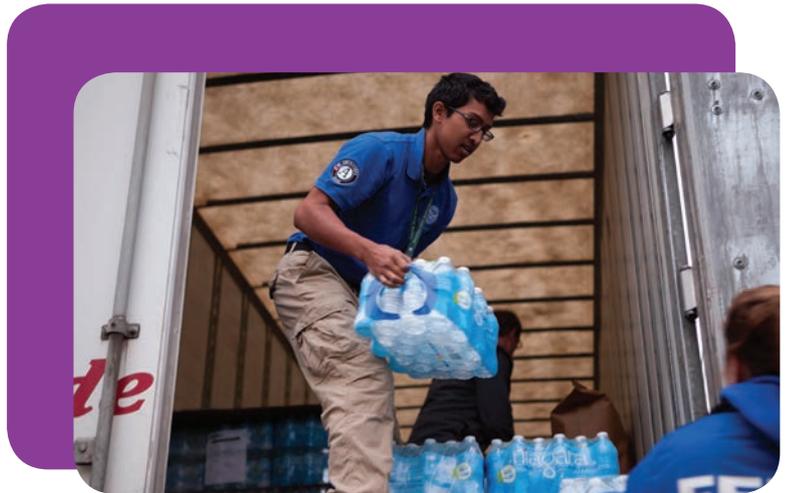
In the event of a disaster, UServeUtah serves on the State Emergency Response Team (SERT) and is the lead in coordinating volunteer and donations management. UServeUtah also acts as the liaison with the Corporation for National and Community Service to call upon National

Service resources such as AmeriCorps NCCC (National Civilian Community Corps) and FEMA Corps members for on-ground support.

Festival of Trees

In partnership with Be Ready Utah, UServeUtah donated a tree to the Utah Festival of Trees. The festival solicits donated, decorated trees, which are then auctioned off to businesses, organizations, individuals or families. The proceeds benefit Primary Children's Hospital. The trees are on display at the South Towne Expo after being auctioned off.

Our tree was decorated with silver and red items related to emergency preparedness. The tree skirt was made up of emergency blankets, ornaments made from silver colored silverware sets, bowls and plates, multi-function tools, and clear glass ball ornaments with the Be Ready Utah logo inside. Under the tree as gifts were canned goods, mess kits, mini folding shovels and a fireproof safe. There were enough supplies on the tree for a family of 4-6 to be able to create a 72 hour emergency kit. This event was a great way to give back to the community and to create awareness about the importance of emergency preparedness. The project was a great success and our tree was sold at auction on the first day of the festival!



LOOKING FORWARD

January

20 End of Volunteer Pledge Drive
21 MLK Day of Service

February

18 Presidents Day
27 Year of Service Declaration Event

March

17 Global Youth Service Day Grants Due
31 Cesar Chavez Day of Service and Learning

April

1 Mayor's National Service Participants Day of Recognition
4 Spontaneous Volunteer Management Training
11-13 Global Youth Service Days
21-27 National Volunteer Week
28-30 Volunteer Management Training

May

3 Join Hands Day
19-23 Senior Corps Week
29 Spontaneous Volunteer Management Training

June

16-18 National Conference on Volunteering and Service

July

4 Independence Day
9 Spontaneous Volunteer Management Training
24 Pioneer Day

September

11 9/11 Day of Service & Remembrance
11 United Way Day of Caring
12 AmeriCorps Member Gathering/Swearing In Ceremony
15-19 CNCS Grantee Gathering

October

22-24 Volunteer Management Training
26 Make a Difference Day

November

13 AmeriCorps Formula Application Review
13 Philanthropy Day
22 National Family Volunteer Day

December

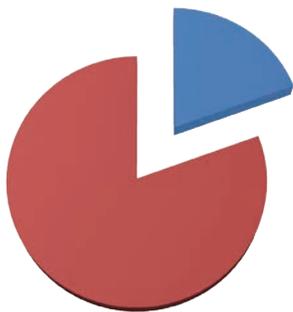
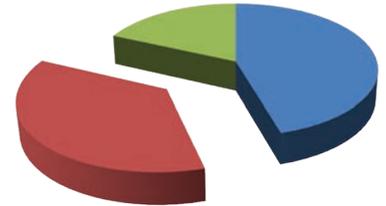
1 – 31 Volunteer Pledge Drive



FINANCIAL REPORT

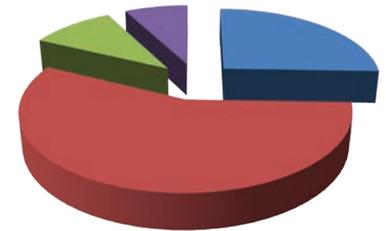
A wide range of financial contributions are necessary to meet the critical needs of the state, coordinate thousands of AmeriCorps members and volunteers, and promote national service in Utah. Local organizations have made commitments to identify needs in their communities and address them. For service programs to provide solutions to serious needs in the community, there must be ongoing support from local and state organizations. We express appreciation for all who contribute to make Utah communities stronger.

Commission Funding
\$250,000- Federal Administrative
\$200,000- State Funding
\$100,000- VGF Funding



AmeriCorps Program Funding
\$1,699,938- AmeriCorps Program Funding
\$7,055,125- AmeriCorps Program Match

Sub-granted Funding Focus Areas
\$434,064- Environment
\$963,914- Education
\$171,963- Healthy Futures
\$129,997- Economic Opportunities



STAFF



LaDawn Stoddard, Executive Director
Katie Barlow, Administrative Support Specialist
TRacy G.H. Bodily, Strategic Initiatives Coordinator
Don Willie, National Service Coordinator
Pearl Wright, Community Engagement Coordinator

COMMISSIONERS

For more information on legislatively required commission composition see title 9-1-801.



Lieutenant Governor Spencer J. Cox was appointed Utah's eighth Lieutenant Governor on October 16, 2013. At the time of his selection by Governor Gary R. Herbert, he was serving in the Utah Legislature and had previously served as a County Commissioner and Mayor of Fairview, Utah. He was the Vice President and General Counsel of CentraCom, a full service telecommunications company with one of the largest fiber optic networks in the state. Formerly he practiced law with the law firm Fabian and Clendenin in Salt Lake City. Lt. Governor Cox earned an Associate Degree from Snow College, a Bachelor's Degree in Political Science and Spanish from Utah State University and a Juris Doctor Degree from Washington and Lee University. He enjoys camping and hiking with his wife and four children and playing the bass guitar with his brother in a local rock band.

Dwight Rasmussen is the Commission Chair and is employed by Salt Lake County Aging Services as the Foster Grandparent, Senior Companion and an AmeriCorps Program Manager. He has worked in the field of Aging Services for the last 31 years. Prior to managing Aging Services' three National Service Programs, he managed the Friendly Neighborhood Senior Center for 7 years. Dwight also was employed with Salt Lake County Mental Health for two years as a gerontology specialist working with older adults. Dwight has served on numerous boards and advisory councils on volunteerism and community service as well as aging services in the Salt Lake area at the State and National levels. He served as President of the National Association of Senior Companion Program Directors for a total of 8 years. He currently serves on the National Senior Corps Association Board of Directors. Throughout his career, Dwight has served on various task forces and committees created by the Corporation for National and Community Service to assist in the planning and development of Program operations, public relations, and training conferences for both the Foster Grandparent and Senior Companion Programs. Dwight also served as a Delegate to the 1990 White House Conference on Aging.



UServeUtah

Utah Commission on Service & Volunteerism



Chris Bray is the Commission Vice Chair and has been the CEO of Utah Nonprofits Association (UNA) since January 2012. UNA's mission is to unify, strengthen, and elevate Utah's nonprofit community. They work to achieve this mission by providing technical assistance, membership benefits, public policy, and professional development such as training, an annual conference and networking events, to over 750 members statewide. Chris works with staff and board members to ensure these activities are accomplished. Prior to this position, her nonprofit service included positions at Children's Service Society, The Sharing Place, Salt Lake Boys and Girls Club, and Salt Lake Community College totalling more than 28 years in the nonprofit sector. She also teaches as an adjunct faculty member for the University of Utah and Westminster College. Ms. Bray serves on many boards and committees including the United Way of Salt Lake Board of Directors, The Governor's Legislative Compensation Commission, the Utah Economic Council and most recently, The National

Council of Nonprofits. She received a Master's Degree in Management and Leadership from Webster University, a Bachelor's Degree from Utah State University, a personal coaching certification from Franklin Covey and a Certified Public Manager certification from The State of Utah.

Bill Crim is the Senior Vice President of Community Impact and Public Policy for United Way of Salt Lake, where he leads and supports the organization's community change and legislative efforts. Prior to joining United Way, Bill worked for 13 years as a community organizer, policy analyst, lobbyist and then executive director of Utah Issues, a state-level research and public policy advocacy organization focused on health care, housing, education, poverty and economic opportunity. Bill is also an adjunct faculty member at the University of Utah, teaching a course on the role of non-profit organizations in communities, and he provides frequent strategic planning consultation to non-profit organizations. He is a national trainer for the Center for Lobbying in the Public Interest and has been appointed by the Governor to serve on the Utah State Council on Workforce Services, the Utah Health Data Committee, and the Utah State Homeless Coordinating Committee. Bill graduated Magna Cum Laude from the University of Utah with a degree in Political Science. He is a native of Utah, is married to a public school math teacher and has two teenage boys.



Erica Dahl is the Director of Community Relations for the Urban Central Region of Intermountain Healthcare. A native of Northern California, she received her BA from St. Lawrence University and her Masters of Public Policy from Georgetown University. Prior to Intermountain Healthcare, Erica was a Vice President of Government Relations for Bank of America in San Francisco. She, her husband Ben and daughter Lucy live in Salt Lake City. In addition to her service on the Utah Commission on Service & Volunteerism, Erica serves on the Board of Directors of the Utah Hispanic Chamber of Commerce, is a member of the Utah Museum of Fine Arts Young Benefactors Council, and the Junior League of Salt Lake City.



Julie Fisher Julie Fisher was appointed executive director of the Utah Department of Heritage & Arts (DHA) in 2011. She manages a department with six distinct divisions that share the common role of ensuring the protection of Utah’s cultural heritage and cultivating the high quality of life for which Utah is known. Prior to her current assignment, Fisher was a four-term State Representative, representing Fruit Heights, Kaysville and Farmington. During her time as a policymaker, Fisher was selected to the Executive Committee of the National Conference of State Legislatures, where she served as vice chair of the Labor and Economic Development Committee for three years. She was presented with the Utah Museums Association “Public Service” award in 2011; the Utah Medical Association “Distinguished Legislative Service” award in 2010; the Davis County Chamber of Commerce “Leadership Award” in 2008; and the Davis County Republican Women “Representative of the Year” award in 2006. Fisher graduated from Indiana University with a Bachelor of Arts degree in

Journalism. She is an avid reader of books on history and politics. She and her husband love collecting historical documents, spending time doing genealogy research on their family, and helping others research their family history. They have four children and four grandchildren.

Jeanne Hall is the president of the Hall Foundation. She was a high school counselor for nearly 20 years and was a past president of the Boys and Girls Clubs of Weber-Davis. She serves on several non-profit boards of directors and was a Mormon Tabernacle Choir member (2004-2009). The Alan and Jeanne Hall Foundation, a private charitable organization, was incorporated in the Fall of 1999. Since its inception, the Foundation has made numerous grants to charitable entities in the state of Utah and to non-profit organizations in Latin America. In 2004, the Foundation was honored during Utah Philanthropy Day as the recipient of the Next Generation of Giving Award. Jeanne earned her B.A. from Weber State, M.S. from Brigham Young University and School Counseling Licensure from the University of Utah. She is married to Alan Hall together they have six children, three foster Navajo children and fourteen grandchildren.



Kris Hamlet has been with the Utah Division of Emergency Management (Utah DEM) for 19 years and was appointed as Director in July 2013. Kris has also held the titles of Deputy Director, Bureau Chief, Financial Manager, Support Services Coordinator, Accountant, Auditor, and Intern. At DEM, Kris is in charge of overseeing 50 employees and working with the state agencies and local communities to mitigate, prepare for, respond to, and recover from emergencies, disasters and catastrophic events. During times of activation, Kris serves as a State Coordinating Officer and one of the Governor’s Authorized Representatives. Kris attended Westminster College of Salt Lake City, where he received a Bachelor of Arts in Business, a minor in Spanish and a Masters of Business Administration with a certificate in Marketing.

Ron Humphries is currently enjoying active retirement and prior to that, he was employed by the LDS Church for 32 years working most recently with in-field operations and community support. Ron has also worked on projects with the chronically-homeless population in Utah as well as collaborated with The United Way around community impact. Ron retired in 2012 and finds that he is so busy that he doesn't know how he ever had time to work.



Diane Lewis is employed by the Utah Laborers Local #295 as their business manager. As the Business Manager/Secretary-Treasurer Diane has the responsibility of representing men and women who go to work every day to build and repair the highways, buildings, commuter trains and much more, in the State of Utah. She is proud to say that she has been a member of the Laborers' for 17 years. She started with the laborers as the dispatcher and then became a Field Agent. Previously she worked as the AFL-CIO Labor Liaison with the United Way of Salt Lake. Diane serves on a variety of boards and committees in the labor industry including president of Utah Women in Trades, executive board member for Utah AFL-CIO, steering committee member for the LiUNA Women's Caucus, and a labor trustee for the Utah Laborers Trust fund. Diane is a proud grandma of three awesome grandchildren and spends most of her spare time with her family.

Martel Menlove serves as State Superintendent and as the executive officer of the elected Utah State Board of Education which is constitutionally vested with the general control and supervision of the state's K-12 public education system. Menlove has a long service history in public education. Before being named Superintendent, he served for nearly four years as Deputy Superintendent and before that was Superintendent of the Box Elder School District for 12 years. He began his education career as an elementary and middle school teacher in the Jordan School District and has served in administrative positions in the Tooele and Rich School Districts. He was named Utah Superintendent of the Year in 2006. He holds a doctorate in special education from Utah State University where he has also been an instructor, teaching courses in special education. He also has worked with Utah's Rural Schools Association and the state's High School Activities Association.



Never doubt that a small group of thoughtful, committed citizens can change the world; indeed, it's the only thing that ever has.

- Margaret Mead



Jake Murakami is the State Program Director in the Corporation for National and Community Service – Utah Field Office. Jake has been with the Corporation since 2002. Jake’s experience with national service began while working as a Service-Learning coordinator with the University of Utah Lowell Bennion Community Service Center. Jake later served as an AmeriCorps*VISTA member in Salt Lake City, Utah on a state-wide Senior Corps project. Outside of work, Jake has remained active in community service. He volunteered as a certified Long Term Care Ombudsman and Meals on Wheels driver for Salt Lake County Aging Services, as an ad hoc member of the Utah Commission on Volunteers’ Community-Based Service-Learning Committee, and now enjoys volunteering his time as a coach for youth sports teams. He has a bachelor’s degree and an MS in Gerontology from the University of Utah.

Anne E. O’Brien has a proven track record in innovative business development, program development and launch campaigns. Her professional experience centers on managing complex partner relationships. She has held numerous management and executive positions at such notable hi-tech companies as IBM, Oracle, and Novell as well as emerging technology companies such as Infopia and Volera. She currently holds the position of director of Professional Education at the University of Utah and was a founder of the Nonprofit Academy for Excellence. She serves on many boards and committees including the executive committee for the Utah Nonprofits Association, Pi Alpha Alpha Honor Society, University Continuing Education Association, Philanthropy Day committee, and many others. Anne achieved her Bachelor of Science in Business Administration from Northeastern University, Boston, and holds her Masters in Public Administration from the University of Utah. She continues to take numerous professional education courses whenever possible and is an avid believer in continuing one’s education through personal and professional development.



Allie Dixon Schroeder serves as the Youth Commissioner for the Utah Commission on Service & Volunteerism. While studying at Brigham Young University, Allie worked at the BYU Center for Service and Learning, where she became a program director for the United Way’s Sub for Santa program in her senior year. She also served on the Service Council where she oversaw five service programs. Starting at a young age, Allie began her volunteer experience with organizations such as the Special Olympics, 4-H, various church positions, high school clubs and her high school’s Student Council.



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