



ANNUAL REPORT

2019



Utah continues to rank first in the nation for volunteerism, and there isn't a close second. I believe that is because **we are different in Utah.**

We recognize that above all else we are a human community and **we actively seek ways to contribute our time and talents to improve our community, state, nation, and world.**

This spirit of service has contributed to our success as a state and I hope we can **continue to be an example to the nation.**

-Lieutenant Governor Spencer Cox

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MESSAGE FROM THE DIRECTOR

Every day in my work I am inspired by the people I am surrounded with who find a way to do extraordinary things in extraordinary circumstances. These are true Superheroes, a bit like the kind you find in the movies, but only better.

From AmeriCorps members working to solve critical issues in healthcare, the environment, education, or homelessness, to students and volunteers discovering Pathways to Community Engagement, each is tapping into a different kind of superpower that all of us possess: the power to make a difference in the lives of others. This annual report captures UServeUtah's work with some of these individuals and organizations.

Also highlighted is the Herculean task the UServeUtah staff and Commissioners undertook in 2019, of developing a new 3-year strategic plan. As superpowers go, this one gave us a huge boost. Throughout this process we had the opportunity to meet with many of you and hear about the things you feel are important in your communities. We were constantly amazed by your dedication of time and energy to something larger than yourself.

We are currently living in unprecedented times, with a pandemic that has completely altered our way of life. But despite everything that is happening I continue to be amazed by Utah's commitment to finding a way to give back. Thanks to you, the UServeUtah vision of vibrant, inclusive, productive communities with active engaged individuals is still alive and well. No lack of superheroes here!

I hope you enjoy learning more about our work through this report. Together we can make even greater impact in the year ahead.



LaDawn Stoddard
Division Director, UServeUtah
Lt. Governor's Commission on Service & Volunteerism



UServeUtah staff member Ruqia Qasim participating in a service project at Tracy Aviary



UTAH LEADS THE NATION IN VOLUNTEERISM

- 1,152,208 volunteers contribute 133.9 million hours of service
- 51.0% of residents volunteer, ranking Utah 1st among states
- Volunteer service worth an estimated \$3.2 billion
- 70.4% of residents do favors for neighbors
- 39.6% of residents do something positive for the neighborhood
- 42.0% of residents participate in local groups or organizations
- 66.9% of residents donate \$25 or more to charity

Volunteering in America report 2018, <https://www.nationalservice.gov/serve/via>

2019 HIGHLIGHTS:

- Utah ranked as the #4 state in the nation for producing AmeriCorps members.
- Provo ranked as the #4 small city in the nation for producing AmeriCorps members, Salt Lake City ranked as the #10 small city.
- Governor Herbert declared April 7-13, 2019 as Volunteer Week in Utah
- UServeUtah's strategic planning process recorded over 1,200 public survey responses and conducted listening tour stops in Logan, Vernal, Ogden, Salt Lake City, Provo, Moab, Cedar City, and St. George.
- UServeUtah's inaugural Youth Council logged 11,658 volunteer hours.



ABOUT USERVEUTAH



MISSION

Our mission is to strengthen and unify Utah communities through national service, volunteerism, and broader community engagement.

VISION

Our vision is to have vibrant, inclusive, productive communities in Utah with active, engaged individuals.

PURPOSE

As the state's central coordinating body for service and volunteerism, the Commission is responsible for developing, implementing, and sustaining a vision and culture of national service and community engagement within the state.

UServeUtah, the Utah Commission on Service and Volunteerism, was created by state statute in 1994 and is comprised of 20 members representing local government, community-based organizations, and statewide networks as well as support staff. Since its inception, UServeUtah has worked to inspire, equip, and mobilize individuals and organizations to take action to transform their communities. To further its mission, UServeUtah concentrates efforts in two focus areas: National Service and Community Engagement.

STRATEGIC PLANNING



UServeUtah Associate Director Mike Moon leading a Listening Tour session in Logan, Utah on June 24, 2019.

The Utah Commission on Service and Volunteerism, as a State Service Commission, is governed by the Serve America Act, which mandates all service commissions to develop and annually update a statewide plan for service covering a three-year period that is consistent with the broad goals of the Corporation for National and Community Service (CNCS). The 2020-2022 Strategic Plan was developed through an open and public process that allowed for maximum participation and input from a broad cross-section of individuals and organizations in Utah.

To develop the plan UServeUtah conducted a public electronic survey and held listening tours across the state in eight locations including Logan, Vernal, Ogden, Salt Lake, Provo, Moab, Cedar City and St. George. At each listening tour session, a focus group was held with a standardized set of questions to identify both local and statewide needs and trends. In some tour destinations, the UServeUtah staff met with the local higher education institution's staff engaged in campus volunteer management and service-learning. These institutions included Utah State University, Utah Valley University, Southern Utah University, and Dixie State University.

Based on the analysis of data, several areas were identified where volunteerism is elevating life in Utah.

AREAS OF EXCELLENCE

Human Resources: Across age, gender and geography, Utah citizens are passionate about service and highly engaged. They are a valuable resource ready to be deployed in addressing community needs.

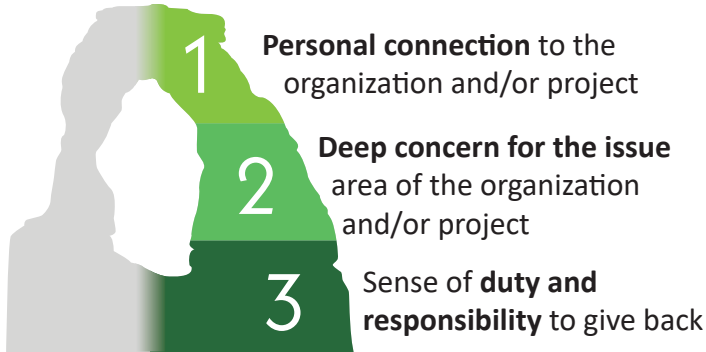
AmeriCorps: Members and alumni show high rates of continued community engagement and referring others to the program. National Service is also perceived as making a difference in Utah communities particularly where an AmeriCorps program and its members are shared among multiple agencies working on the same issue area.

Volunteer Management: Among survey respondents' most requested resources were (1) volunteer toolkits and (2) information on where and how to volunteer. Additionally, many listening tour respondents requested training on various best practices. This is an indication of Utah's volunteer professionals continually striving for excellence.

PUBLIC SURVEY KEY FINDINGS

VOLUNTEERS

Top 3 motivations for volunteering in Utah:



How do Utahns find volunteer opportunities?



Word of mouth
(35%)



Religious organizations
(23%)



JustServe.org
(13%)



NATIONAL SERVICE

Do you think national service programs are making an impact in Utah communities?



Did you stay engaged in the community after completing your AmeriCorps term of service?



VOLUNTEER MANAGEMENT

From which groups would you like to see more volunteers?



Top 3 ways volunteer programs benefit organizations in Utah:



CORE VALUES



PEOPLE

We value people and believe that through national service and community engagement, people have the capacity to enrich their own lives and improve the quality of life in their communities. We believe that an active volunteer community creates an environment in which all people thrive.



COLLABORATION

We value collaboration and realize that we are at our best when we engage in collaborative efforts that bring together individuals, neighborhoods, schools, businesses, government, nonprofit, faith-based and other community organizations to achieve a common vision of stronger communities



DIVERSITY, EQUITY, AND INCLUSION

We value diversity, equity, and inclusion. We recognize that people of all ages, abilities, and origins have talents to share and that communities are strengthened when people connect across their unique backgrounds through national service and community engagement.



INNOVATION

We value innovation and exploring new ideas and solutions that best meet the needs of Utah communities. We commit to identifying and sharing research and best practices for effective community engagement.



IMPACT

We value impact and commit to implementing innovative and effective strategies, holding ourselves accountable for results, and sharing our knowledge and best practices with others.

NATIONAL SERVICE IN UTAH

Last year more than 4,200 Americans of all ages and backgrounds met local needs, strengthened communities, and expanded economic opportunity through national service in Utah. The Corporation for National and Community Service (CNCS) invested more than \$13.9 million in federal funding in Utah to support cost-effective community solutions, working hand in hand with local partners to empower citizens to solve problems. AmeriCorps members and Senior Corps volunteers are preparing today's students for tomorrow's jobs, reducing crime and reviving cities, connecting veterans to services, fighting the opioid epidemic, helping seniors live independently, and rebuilding communities after disasters.

National service participants served at more than 700 locations across Utah, including schools, food banks, homeless shelters, health clinics, youth centers, veterans' facilities, and other nonprofit and faith-based organizations. Through a unique public/private partnership, CNCS, its grantees, and project sponsors generated more than \$11.4 million in outside resources from businesses, foundations, public agencies, and other sources in Utah in the last year. This local support strengthened community impact and increased the return on taxpayer dollars.



— ★ — NATIONAL SERVICE IN UTAH



700

local service sites



4,200

Senior Corps & AmeriCorps members



\$25.3

million CNCS and local funding



\$45.2

million AmeriCorps scholarships earned since 1994

NATIONALSERVICE.GOV/UTAH





THE AMERICORPS PLEDGE

I will get things done
for America - to make
our people safer,
smarter, and healthier.
I will bring Americans
together to strengthen
our communities.
Faced with apathy, I will
take action.
Faced with conflict,
I will seek common
ground.
Faced with adversity, I
will persevere.
I will carry this
commitment with me
this year and beyond.
I am an AmeriCorps
member, and I will get
things done.

AMERICORPS PROGRAM PORTFOLIO



BOYS AND GIRLS CLUBS OF WEBER-DAVIS

Program Focus: Education
2018-2019

AmeriCorps members support students who are at risk of dropping out of school by mentoring them both during the school day and after school at the club.



BYU FAMILY HOME & SOCIAL SCIENCES (BYU FHSS)

Program Focus: Healthy Futures

AmeriCorps members support mental health or substance abuse treatment facilities by providing clinical services under the supervision of a licensed mental health professional.



CANYON COUNTRY YOUTH CORPS (CCYC)

Program Focus: Environmental Stewardship

Canyon Country Youth Corps works with underserved youth in San Juan County to improve public lands and teach practical skills. Many of these youth come from the Navajo Nation.



MENTORING FOR SUCCESS

Program Focus: Education

Mentoring for Success focuses on supporting at-risk students and providing services for elementary schools, including: tutoring, mentoring, case management for families, attendance tracking/early warning systems, and positive behavioral intervention support.



PLAYWORKS

Program Focus: Education

Playworks AmeriCorps members empower students to become productive learners at 12 at-risk elementary schools in Salt Lake County by leveraging the power of play.



READ. GRADUATE. SUCCEED.

Program Focus: Education

AmeriCorps members implement elementary literacy programs and secondary graduation initiatives in schools identified by the Utah State Board of Education as priority schools or designated as low performing.



SALT LAKE COUNTY'S MOST VULNERABLE POPULATIONS

Program Focus: Economic Opportunity

This program utilizes AmeriCorps members to help the homeless obtain housing and connect them to services that increase self-sufficiency.



SENIOR CHARITY CARE

Program Focus: Healthy Futures

Senior Charity Care Foundation (SCCF)'s mission is to improve the quality of life for elders in need. This program utilizes AmeriCorps members to help Utah's elderly population access affordable medical services such as dental, vision, and auditory services.



UTAH CONSERVATION CORPS

Program Focus: Environmental Stewardship

The Utah Conservation Corps partners with government and nonprofit agencies on projects that include trail maintenance, noxious weed removal, habitat restoration, fuels reduction, and environmental education.



UTAH HEALTHCARE CORPS

Program Focuses: Healthy Futures & Economic Opportunity

The Utah Healthcare Corps, operating through the Association for Utah Community Health, places AmeriCorps members at sites across the state where they work to improve health outcomes in the areas of immunization, diabetes, insurance enrollment and reduction of health disparities for special populations.



UTAH HIGHER EDUCATION AMERICORPS NETWORK (UHEAN)

Program Focuses: Education & Healthy Futures

UHEAN (formerly Utah Campus Compact) utilizes students as AmeriCorps members at seven colleges and universities in Utah. AmeriCorps members provide support to hundreds of community organizations through direct service and capacity building efforts.



UTAH STEM INITIATIVE AMERICORPS PROGRAM

Program Focus: Education

This program engages underprivileged youth in the fields of Science, Technology, Engineering and Math (STEM) through the Boys and Girls Clubs of Utah County. Through tutoring and mentoring activities, students increase their knowledge of the STEM field and experience a shift in attitude, awareness, engagement, behavior and skill.

NATIONAL SERVICE RECOGNITION

2019 AMERICORPS UTAH MEMBER OF THE YEAR - KELI LINKE



L to R: Barbara Stewart (CNCS), Jake Murakami (CNCS State Office), Keli Linke, Greg Bates

In 2019, Keli Linke was recognized as the UServeUtah AmeriCorps Member of the Year. It was her fourth and final year serving with Mentoring For Success at Roy Elementary in Roy, Utah. Keli has been an extraordinary mentor and her program has been one of the most effective in the state. As well as creating a positive environment at Roy, Keli has also served as a Study Group leader, and in that role she has been tremendously effective. She has always been willing to spend her work time letting new mentors shadow her and has acted as a vital resource for answering tough questions. Keli's study group along with one centered in Ogden City organized two of the most effective clothing drives her program has ever been a part of. It was done with complete dignity and respect, which is how Keli runs her entire program daily. It is safe to say that at least 90% of the kids at Roy Elementary know who she is. Her program has become a vital part of the school culture at Roy.

LIFETIME SERVICE AWARD - GLORIA SKANCHY



A member of the Read. Graduate. Succeed. AmeriCorps program

In 2019 UServeUtah unveiled the AmeriCorps Lifetime Service Award. This award honors an individual that has dedicated their time and effort in an extraordinary way over the course of their career to National Service in Utah. The first recipient of this award was Gloria Skanchy.

Gloria Skanchy was instrumental in developing the Read. Graduate. Succeed. (RGS) AmeriCorps program which focuses on literacy and mentoring in close to 200 schools across the state and has managed the program for the past 16 years. Over that time, thousands of children in the state of Utah have improved their reading abilities and moved on to become successful in school and in life. The addition of the high school mentoring focus, has helped almost 2,000 students correct their course and graduate from high school, through the efforts of the amazing RGS AmeriCorps members.

2019 OUTSTANDING COMMISSION EXECUTIVE DIRECTOR LADAWN STODDARD



LaDawn Stoddard accepting the 2019 Outstanding Commission Executive Director Award.

The award was presented by America's Service Commissions (ASC) at the association's annual Innovation and Leadership Awards event as one of nine national awardees. The awards program is held each year to recognize the leadership and accomplishments of state service commissions and their commissioners, staff, service programs, and legislative champions from across the United States and its territories.

"We're thrilled to recognize LaDawn Stoddard as this year's Outstanding Commission Executive Director," said Kaira Esgate, CEO of America's Service Commissions. "She has given so much of her time and talents to the state service network over the years, and it's been a privilege to watch her leadership journey unfold. Her hard work and dedication have benefited not only Utah, but set an example nationwide for the greater AmeriCorps and state service network for what an outstanding leader can achieve."



2019 AMERICORPS MEMBERS OF THE MONTH

In 2019 UServeUtah recognized eight AmeriCorps members for their outstanding contributions to their programs and communities. Each Member of the Month was recognized with a certificate presented by their AmeriCorps program director, a UServeUtah staff member, and often a UServeUtah commissioner as well. Each member of the month is highlighted in the UServeUtah newsletter and blog.



LAYCIE BOWERS

In 2019 Laycie is served with the Utah STEM Initiative AmeriCorps Program at the Boys and Girls Club of Utah County. Laycie was a new addition to the program, and she took on a huge challenge. As the AmeriCorps LEGO Mindstorm Specialist she rotated between five after-school programs, serving one day a week leading the brand new LEGO Mindstorm clubs at each site. One of Laycie’s biggest strengths in this position was her ability to solve problems, through identifying issues, and generating solutions.



ALLISON O’BRYAN

In 2019 Allison served her first year as a Playworks Americorps member at James E. Moss Elementary. Known as Coach Allie, she could be found day to day playing outside with her students and making sure that every child felt safe and included. From the day she started her service, she brought the energy and dedication needed to meet the high needs and expectations of a Playworks Corps Member. She instantly built friendships with her cohort and brought a playful attitude to each meeting that lifted everyone up.



CAM ODA (not pictured)

In 2019 Cam served with the Boys and Girls Clubs of Weber-Davis. He has been instrumental in helping roll out the new tardy policy, which is already having a positive effect on the school culture at Mt. Ogden Jr. High. Cam met with students one-on-one to set goals and expectations for being to class on time. He contacted parents when students began to accumulate tardies and maintained all of the tardy/on-time data. Cam also managed a caseload of 9th grade students who were credit-deficient, and help them to set goals for credit recovery.



MARIA SORIANO

In 2019 Maria served with Salt Lake County’s Most Vulnerable Populations Program at The Road Home Homeless Shelter. The Road Home was lucky to have such a dedicated, bright, and empathetic AmeriCorps member. Her service ensured that individuals, families, and Veterans moving out of homelessness and back into homes had a bed to sleep on, essential furniture items, and food to fill up their pantries. She interacted with clients in a trauma informed manner and many clients shared how appreciative they were of her demeanor and assistance.



ALEX VALDEZ (left)

In 2019 Alex served as a Community Health Worker (CHW) with the Association for Utah Community Health (AUCH). She served patients at several clinics in Salt Lake City by connecting them to social and healthcare resources. Alex was also the youngest member of the Utah Healthcare Corps, and grew exponentially in her service as a CHW. Alex consistently went above and beyond to provide her patients with the support they needed to address barriers to care.



SARAH BARTHOLOMEW

In 2019 Sarah completed an AmeriCorps term of service within the Alpine School District while serving with the BYU Family Home and Social Sciences program and while working toward receiving her Master's degree in social work. Sarah has worked with children, adolescents, and their families through multiple incidences of intense pain, grief, and crisis. In the midst of these crisis situations Sarah has been a beacon of hope and assistance to students and families.



OSWALDO DEMOURA

"Ozzy" has been serving as an AmeriCorps Tutor Coordinator with the Read. Graduate. Succeed program at Tolman Elementary for more than 3 years. His enthusiasm for the student's learning and achievement is contagious and volunteers are eager to join in the work. He has organized his room in a way that volunteers know exactly what to do and where to go. He dives right into the work and leads by example. He tutors right alongside the volunteers and welcomes their input and takes the time to get to know each student and motivate them with their interests.



WILL MCELLIGOTT

Will has served with Canyon Country Youth Corps (CCYC) since the fall of 2017. During his time with CCYC Will has served as a crew member, crew leader, and field boss. CCYC has seen his leadership skills develop during this time. Will is the type of person that never stops working hard when the job needs to get done. Through his time at CCYC, Will found a way to mentor others to work hard through his actions and ability to step up or step back, when needed. Will built rapport with those that he worked with through hard work, creativity and his love for Southeast Utah.

IN 2019 OVER
2,000
AMERICORPS MEMBERS
MET PRESSING LOCAL
NEEDS IN UTAH BY:



ASSISTING
39,225
CLIENTS IN RECEIVING
HEALTH SERVICES OR
EDUCATION



IMPROVING
2,301
ACRES OF PARKS AND
PUBLIC LANDS



ASSISTING
762
INDIVIDUALS INTO
PERMANENT HOUSING

PROVIDING COACHING,
MENTORING, OR
TUTORING TO
44,185
STUDENTS



NATIONAL SERVICE ANNUAL EVENTS



AmeriCorps members at the 2019 AmeriCorps Member Gathering

AMERICORPS DAY ON THE HILL

On February 13, 2019 AmeriCorps programs from across the state gathered at the Utah State Capitol to educate legislators on the role of National Service. AmeriCorps Program Directors were given the chance to meet with representatives to share how their programs “Get Things Done” in Utah.

AMERICORPS MEMBER GATHERING

The AmeriCorps Utah Member Gathering brought together almost 500 AmeriCorps members from across Utah for a day of learning and networking.

UServeUtah was honored to welcome Barbara Stewart, CEO of the Corporation for National and Community Service (CNCS), as a keynote speaker. She encouraged AmeriCorps members to continue getting things done, and praised them for not waiting to make a positive impact on their communities and the world. Breakout sessions covered many topics including self-care, mindfulness, navigating a changing workforce, utilizing volunteers, civic engagement, and more! The afternoon was spent reflecting on service, and crafting “elevator pitches” to encourage AmeriCorps members in Utah to spread the word about all they accomplish across the state.



AmeriCorps Program Directors and UServeUtah staff at AmeriCorps Day on the Hill, February 2019

COMMUNITY ENGAGEMENT



Vikram Ravi, UServeUtah Commissioner, presents during a Volunteer Management Training in Salt Lake City, May, 2019.

UServeUtah seeks to establish a strong infrastructure to support volunteers in Utah and functions as a consultant, and training resource to build and cultivate organizational capacity and increase volunteer utilization. UServeUtah also actively promotes volunteerism and is committed to creating ways for Utahns to identify and engage in quality volunteer and service opportunities. A primary aim of UServeUtah is to help organizations successfully use service & volunteerism as a strategy to fulfill their mission as well as increasing the number of highly skilled and long-term volunteers serving in Utah.

In order to achieve the stated purpose, UServeUtah focuses on the following Community Engagement objectives:

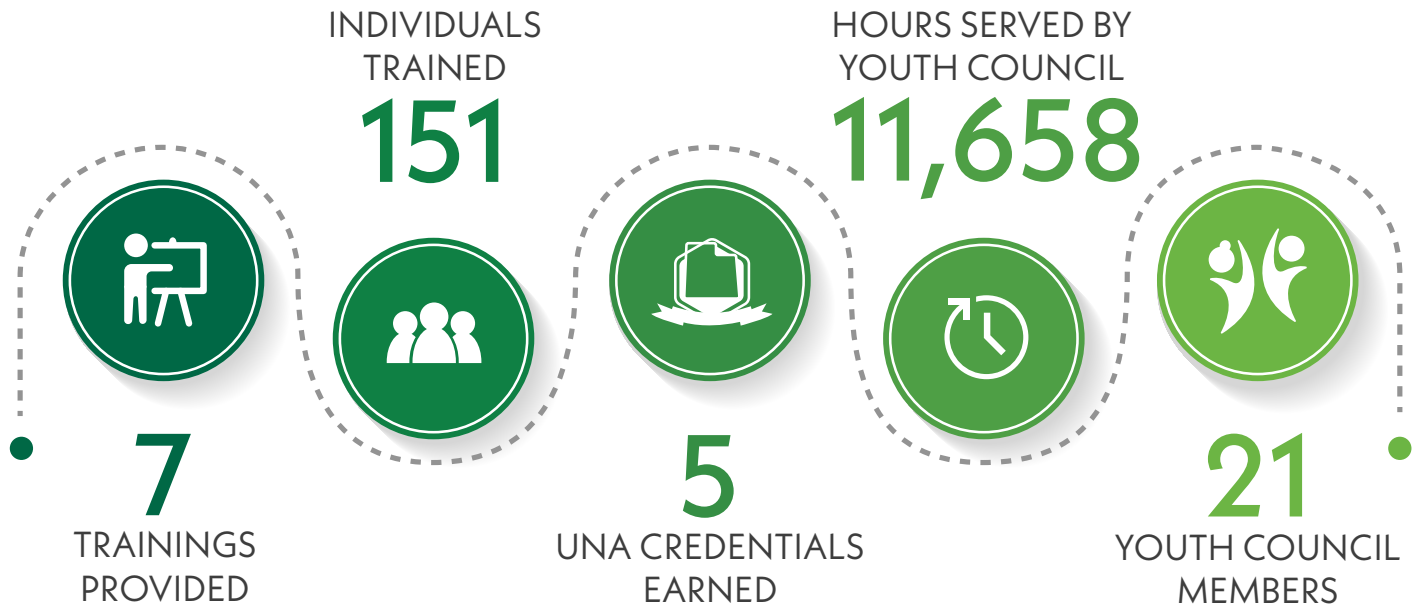
- 1. Build and cultivate capacity** in the volunteer and service community. A primary aim of the Commission is to help organizations effectively use service & volunteerism as a strategy to fulfill their mission and to address critical community problems.
- 2. Promote and inspire statewide National Service and volunteerism.** Utah has a culture of volunteerism, but individuals need to be made aware of needs and occasions to serve. We are committed to creating ways for Utahns to identify and engage in quality volunteer and service opportunities.
- 3. Recognize the efforts of outstanding volunteers.** As our values state, Utahns are exceptional, they are willing to make the time, and the connections that come from reaching out in service to and with others. We are dedicated to recognizing and acknowledging individuals for their volunteer efforts.



Attendees at a Volunteer Management Training



COMMUNITY ENGAGEMENT BY THE NUMBERS



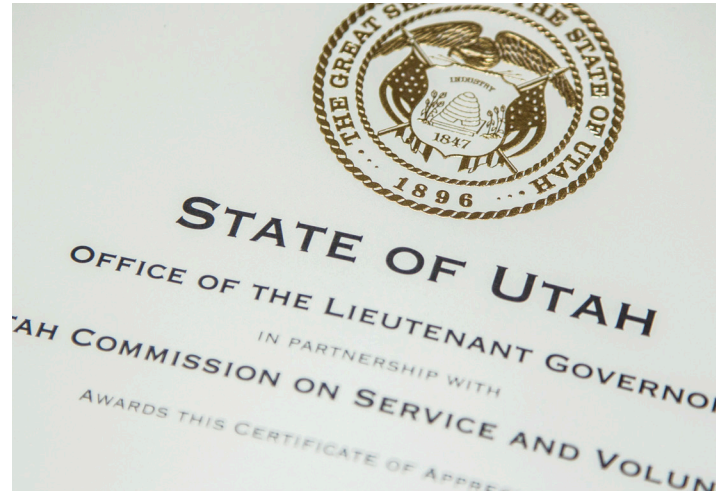
RECOGNITION



George Atwood (center), pictured with Tyler Cain (L) and LaDawn Stoddard (R)

POWER OF SERVICE AWARD

George Atwood was presented with the Power of Service Award on July 18, 2019. The Power of Service Award is given to a volunteer who shows significant commitment to the overall well-being of the populations they serve. For the past 21 years, George has been volunteering with the Cache Senior Center and has given more than 6,500 hours of service. He has delivered Meals on Wheels longer than any other driver in Cache Valley's history! He was honored at the Utah State Capitol with a framed certificate, a letter signed by the Lt. Governor, and the Lt. Governor's coin.



LT. GOVERNOR'S VOLUNTEER RECOGNITION CERTIFICATES

The Lieutenant Governor's Volunteer Recognition Certificate program is an opportunity for nonprofit, faith-based, corporate and government agencies to recognize the ongoing efforts in their own agencies with a certificate signed by the Lieutenant Governor. In 2019, over 513 recognition certificates were awarded to volunteers across the state.

YOUTH COUNCIL



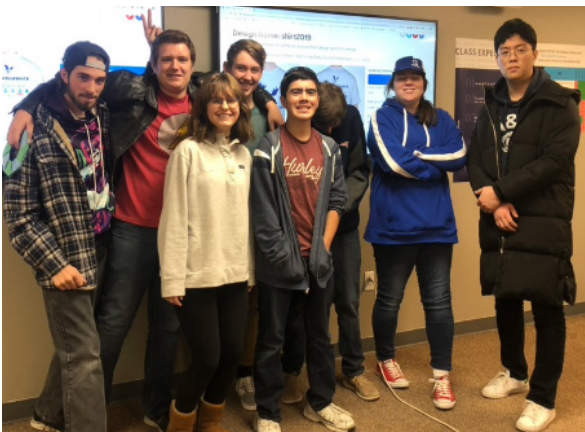
2019 was the inaugural year for the UServeUtah Youth Council, a youth-driven advisory board comprised of several passionate and driven youth ages 16-22 from across the State of Utah. Youth represent each Utah public and private university and college as well as high schools across the state. During the 2019 term of service, Youth Council members worked to identify and address barriers related to youth volunteerism. This was accomplished in 2 parts: service projects and a research report. The research examined the benefits youth receive for volunteering, as well as the barriers to youth volunteerism. This research will aid UServeUtah in increasing youth engagement throughout the state, as well as provide current and future Youth Council members increased knowledge about data pertaining to youth volunteerism. Youth Council members leveraged this data to encourage more young people to volunteer, educate their communities on the importance of youth volunteerism, and continue to engage for change. Over 11,500 hours of service went into projects planned by the 2019 Youth Council. Projects addressed a wide range of community needs from recycling, to assisting foreign exchange students, to addressing intergenerational poverty in rural Utah.

2019 YOUTH COUNCIL PROJECTS

- Seung Joon-Lee**, Improving the Environment: Glass Recycling
- Kenzie Campbell**, Elementary Students Connect and Serve
- Mary Hurner**, Beautifying Shared Spaces: School Trash Clean-up
- Sione Siake**, A Place for Everyone: Creating a Community Garden
- Jacob E. Gunderson**, Feeding the Community: Local Food Bank Project
- Alyse Erikson**, Including Everyone: Foreign Exchange Student Outreach
- Melody Sanjinez**, Bringing Joy: Making Stuffed Animals for Hospitalized Kids
- Danny Russon**, Service Networking Convention at Snow: Give & Grow
- Thanh Le**, Recruiting for Big Brothers Big Sisters
- Jace Draper**, Fighting Childhood Hunger and Intergenerational Poverty Across Rural Utah Through Youth Volunteers
- Bethany Crisp**, Serving Refugees in the Community



Volunteers participating in Jacob Gudherson's project at Tabitha's Way Food Pantry



Volunteers participating in Seung Joon-Lee's recycling project



A meeting of the 2019 Youth Council



Elementary students participating in Kenzie Campbell's project



Volunteers participating in Sione Siake's project in Price, Utah

PARTNERSHIPS

UTAH PHILANTHROPY DAY

Utah Philanthropy Day is a day to celebrate Utah’s spirit of giving. Seven awards are presented to individuals, foundations, and corporations. Heart & Hands awards are presented to individuals nominated by organizations throughout the state for their volunteer efforts.

In 2019, 87 individuals from across the state received the Heart & Hands award for their volunteer efforts.

Ben Amiel was recognized as the Outstanding Young Volunteer for his service with Jewish Family Service.

Elaine Ellis was recognized as the Outstanding Volunteer for her lifelong service with Neighborhood House, Maliheh Free Clinic, the Junior League, and the Natural History Museum of Utah.



Lt. Governor Spencer Cox presents Heart & Hands awards

FESTIVAL OF TREES

Every year the UServeUtah team participates in the Festival of Trees benefiting Primary Children’s Hospital. In 2019 the UServeUtah tree was themed “Let’s Go Volunteer” and was decorated with LEGO toys and accessories. Donations were secured from community partners including a donation of a trip to LEGOLAND for a family of four donated by the Forever Young Foundation.



“Let’s Go Volunteer” Tree

VOLUNTEER AND DONATIONS COORDINATION TEAM

UServeUtah acts as the state lead for the Volunteer and Donations Coordination Team (VDCT). The VDCT is part of the State Emergency Response Team (SERT) and meets monthly at the state Emergency Operations Centers to train and exercise with other Emergency Support Functions that are needed to help run the state in event of a large disaster. UServeUtah’s roles include:

- Helping coordinate volunteer efforts throughout the state.
- Making important decisions about how donations will be managed at a state level.
- Working closely with volunteer agencies, as well as local and state emergency management, to ensure that the volunteer and donations needs of the state are being met.



Attendees at a Spontaneous Volunteer Management Training

ACTIVE ENGAGEMENT RETREAT

The Active Engagement Retreat is a dynamic, interactive event for college students, young professionals, and AmeriCorps members from across the state. The retreat invites participants to explore the multiple pathways for community engagement in which one can make social change. In 2019 UServeUtah hosted 92 young leaders at the Big Canyon Ranch in Wanship, Utah. Two days were spent doing team-building activities, networking, and exploring the Pathways of Community Engagement.

Prior to attending the retreat each participant takes a survey to determine which pathways fit with their personal and career interests. Throughout the retreat they are challenged to find solutions for real-world problems within their pathway and to explore the interdisciplinary nature of all pathways. To conclude the retreat, participants are asked to set 30-day, 60-day and 6-month goals to develop in their chosen pathway.

THE PATHWAYS OF COMMUNITY ENGAGEMENT

Developed in partnership with the Haas Center for Public Service at Stanford



DIRECT SERVICE



COMMUNITY ENGAGED LEARNING & RESEARCH



SOCIAL ENTREPRENEURSHIP AND CORPORATE SOCIAL RESPONSIBILITY



POLICY & GOVERNANCE



COMMUNITY ORGANIZING & ACTIVISM



PHILANTHROPY



Mike Moon facilitating at the Active Engagement Retreat, September 2019



Participants at the 2019 Active Engagement Retreat



Participants at the 2019 Active Engagement Retreat

STAFF SERVICE PROJECTS



UServeUtah staff volunteering with United Way's "Stuff the Bus," July 2019



UServeUtah staff volunteering at Tracy Aviary, June 2019

Staff members volunteer individually with personal causes, and all together during staff service projects. In March of 2019 the UServeUtah staff volunteered at neighboring Catholic Community Services in Salt Lake City to prepare and distribute meals to those experiencing homelessness. In June, staff helped package over 1 million meals with a Feeding Children Everywhere project that was hosted in conjunction with the United Nations Civil Society Conference held in Salt Lake City. In June, staff members got their hands dirty at Tracy Aviary by helping with grounds maintenance. In August, staff members joined United Way of Salt Lake to "Stuff the Bus" and prepare book-bags and supplies for students and families in need.



CNCS CEO Barbara Stewart, UServeUtah staff members, and UServeUtah commissioners volunteering at Catholic Community Services, March 2019

2019 FINANCIALS

COMMISSION FUNDING



- STATE FUNDING**
 \$440,000
- COMMISSION SUPPORT GRANT (FEDERAL)**
 \$265,000
- COMMISSION TRAINING & TECHNICAL ASSISTANCE GRANT (FEDERAL)**
 \$160,000

AMERICORPS FUNDING BY FOCUS AREA



- EDUCATION**
 \$1,504,453
- ENVIRONMENTAL STEWARDSHIP**
 \$878,634
- HEALTHY FUTURES**
 \$470,201
- ECONOMIC OPPORTUNITY**
 \$207,069

AMERICORPS PROGRAM FUNDING



- AMERICORPS GRANT MATCH**
 \$5,071,849
- AMERICORPS GRANT FUNDING**
 \$3,060,357
- AMERICORPS EDUCATION AWARDS**
 \$2,919,200

2019 COMMISSION

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LIEUTENANT GOVERNOR
State of Utah

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COMMISSION CHAIR
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Aging & Adult Services at Salt Lake County

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NATIONAL SERVICE COMMITTEE CHAIR
Executive Director
Community Action Services and Food Bank

DAVID CLARK
NATIONAL SERVICE CHAIR
Retired
Zion's Bank

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Utah State Board of Education

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Utah State Board of Education

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City of Ogden, Utah

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Utah Division of Emergency Management

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National Service Finance Specialist



Scott Keyes
National Service Quality Assurance Specialist



Tinesha Zandamela
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