



VOLUNTEER PROGRAMMING FOR MAXIMUM IMPACT

Evidence Item: #5

Create a volunteer management process to improve the volunteer experience

VOLUNTEER MANAGEMENT PROCESS			
<i><u>IDENTIFY</u> one volunteer management issue then create a process to improve the volunteer experience</i>			
PREPARE <i>Identify issues causing the need for change</i>	DESIGN <i>Design the way forward, plan the right path for change</i>	EXECUTE <i>Execute the plan using an agreed change path from the Design phase</i>	SUSTAIN <i>Maintain vision, support and lead the correct practices</i>